



SOUTHERN STAR[®]
CENTRAL GAS PIPELINE

JULY 29, 2021

2:00 p.m. CST

A large, stylized clock face is the central element of the image. The clock face is dark blue with a green needle pointing towards the top right. The text "How's it Flowing" is written across the clock face in a large, white, sans-serif font. The background of the entire image is a gradient of blue and green, with a diagonal line running from the top left to the bottom right.

How's it Flowing

Please mute your audio.

AGENDA

- Safety Moment
- PSO / Storage
- Capacity Planning
- CSI/STEP Update
- Capacity Scheduling
- Marketing & Customer Service
- Contract Administration
- Rates
- Trivia
- Q&A





SOUTHERN STAR[®]

CENTRAL GAS PIPELINE

Hey Athletes
and Parents:

Don't Wait, Hydrate!

- **Staying hydrated** before, during and after sports activities is very important for your health and overall performance.
- **Signs of dehydration:** thirsty, dizzy, cramps, weak, tired, stomach ache. If you feel this way, tell a coach or parent!
- **How do you stay hydrated?**
Before activity: Drink 12 gulps of water.
During activity: Drink 10-12 gulps of water every 20 minutes.
After activity: Drink 20 gulps of water.

Remember:

Bringing water to the sporting venue
is as important as bringing your equipment!

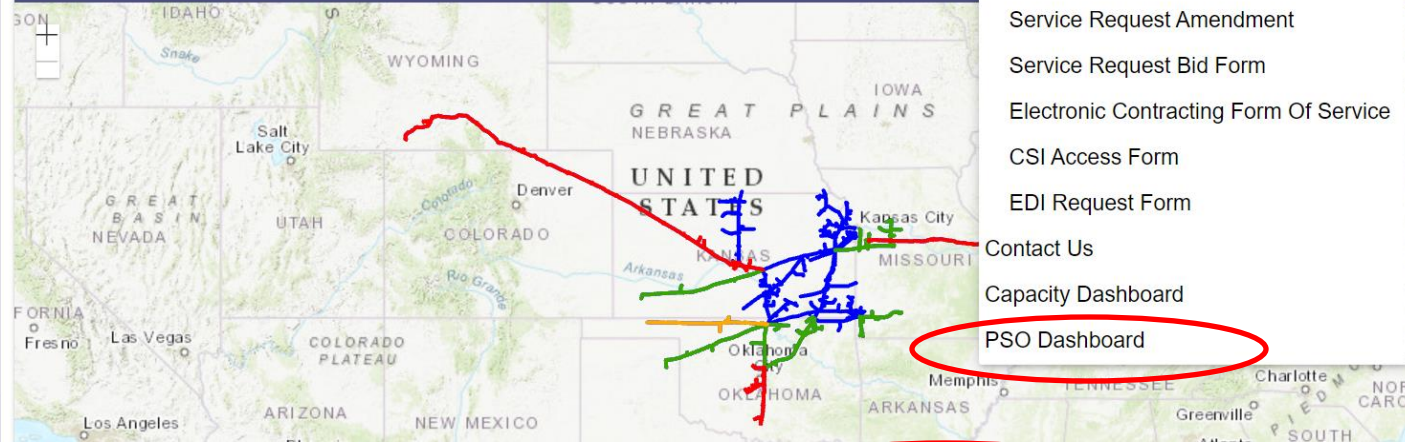


SAFETY MOMENT

PSO (PLANNED SERVICE OUTAGE)

- Go to Customer Activities
- Find a form**
 - Service Request
 - Service Request Amendment
 - Service Request Bid Form
 - Electronic Contracting Form Of Service
 - CSI Access Form
 - EDI Request Form
- Contact Us
- Capacity Dashboard
- PSO Dashboard**

Capacity Map



Download PSO PDF Version

Historical Average ID3 Schedule Volume through Constraints (D

PSO Dashboard Tutorial

No Data

Constraint Locations

PSO

Planned Service
Outage Constraints

- No Reduction
- Reduction between 0% to 25%
- Reduction between 25% to 50%
- Reduction

Constraint Reduction %

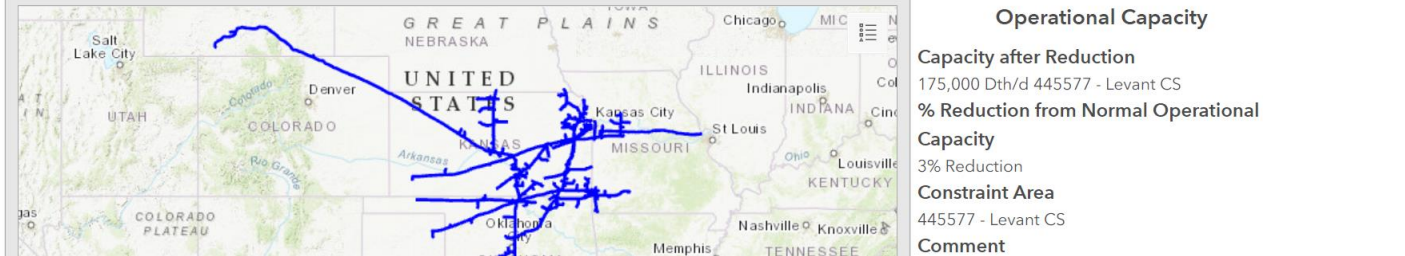


Constraints

*Click on item for details

- Otis Foundation Replacement** - 02-02-2021 Start | 05-08-2021 Return to Normal Date
3% Capacity Reduction at Levant CS Area Constraint
- Cheyenne Unit Maintenance** - 02-09-2021 Start | 02-20-2021 Return to Normal Date
100% Capacity Reduction at PSCO Chalk Bluffs Location Constraint
- Ratliff Unit Maintenance** - 03-30-2021 Start | 04-01-2021 Return to Normal Date
73% Capacity Reduction at NGPL Carter Location Constraint
- DCP Sholem Flow Control** - 03-30-2021 Start | 04-01-2021 Return to Normal Date
100% Capacity Reduction at DCP - Sholem Location Constraint
- Relocate Line V ODOT** - 04-06-2021 Start | 04-09-2021 Return to Normal Date

Last update: 3 minutes ago



Operational Capacity

Capacity after Reduction
175,000 Dth/d 445577 - Levant CS

% Reduction from Normal Operational Capacity
3% Reduction

Constraint Area
445577 - Levant CS

Comment

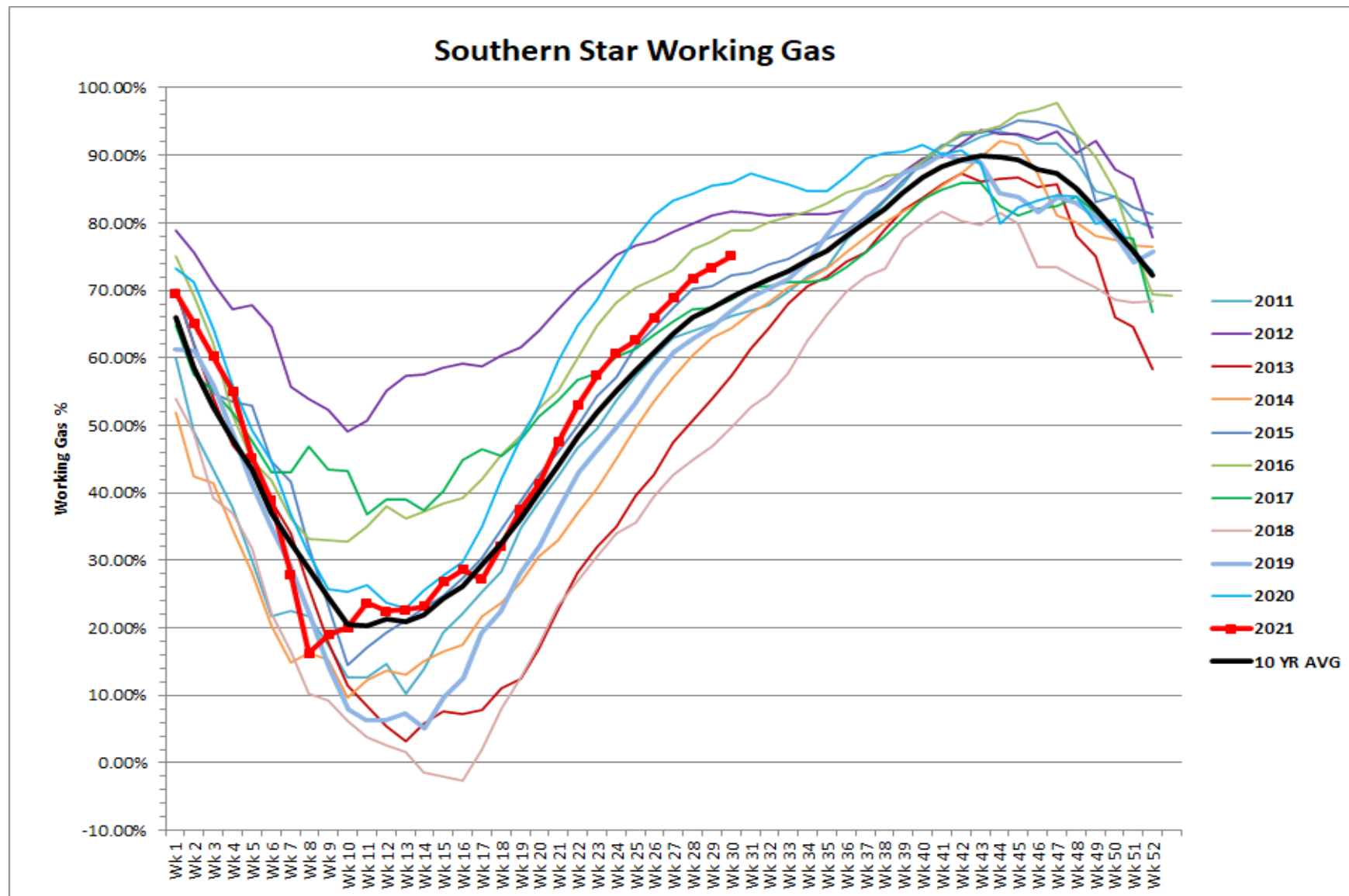
Southern Star Planned Service Outage

Work Activity					Operational Capacity Information	
Status	Projected Start Date	Projected Return To Normal Date	Location	Type Of Work	Capacity After Reduction Formatted	Reduction Percent Formatted
In Progress	Apr 27, 2021	Sep 11, 2021	Yuma CS	Yuma Foundation Replacement	165,000 Dth/d Levant CS (Location 445577)	9% Reduction - (Location 445577 - Levant CS)
In Progress	Jun 29, 2021	Oct 13, 2021	Montezuma	Interconnect Maintenance	0 Dth/d NGPL Ford (Location 121515)	100% Reduction - (Location 121515 - NGPL Ford)
Upcoming	Aug 10, 2021	Aug 11, 2021	Edmond	Pipeline Integrity Piggings	0 Dth/d OG&E Frontier Plant (Location 41) 60,000 Dth/d Edmond CS w/o OK (Location 449003) 75,000 Dth/d NGPL Carter (Location 17069)	100% Reduction - (Location 41 - OG&E Frontier Plant) 50% Reduction - (Location 17069 - NGPL Carter) 51% Reduction - (Location 449003 - Edmond CS w/o OK)
Upcoming	Aug 10, 2021	Aug 12, 2021	Montezuma	Station Maintenance	150,000 Dth/d Cheyenne Plains - Sand Dune (Location 16813) 300,000 Dth/d Kansas Hugoton (Location 441300)	33% Reduction - (Location 441300 - Kansas Hugoton) 72% Reduction - (Location 16813 - Cheyenne Plains - Sand Dune)
Upcoming	Aug 30, 2021	Sep 1, 2021	Mutual	Pipeline Maintenance	0 Dth/d Canadian Blackwell @ Alfalfa Delivery (Location 449007) 0 Dth/d Canadian Blackwell @ Alfalfa Receipt (Location 449006) 0 Dth/d EOIT Alfalfa (Location 17068)	100% Reduction - (Location 17068 - EOIT Alfalfa) 100% Reduction - (Location 449006 - Canadian Blackwell @ Alfalfa Receipt) 100% Reduction - (Location 449007 - Canadian Blackwell @ Alfalfa Delivery)

STORAGE UPDATE

Storage Updates

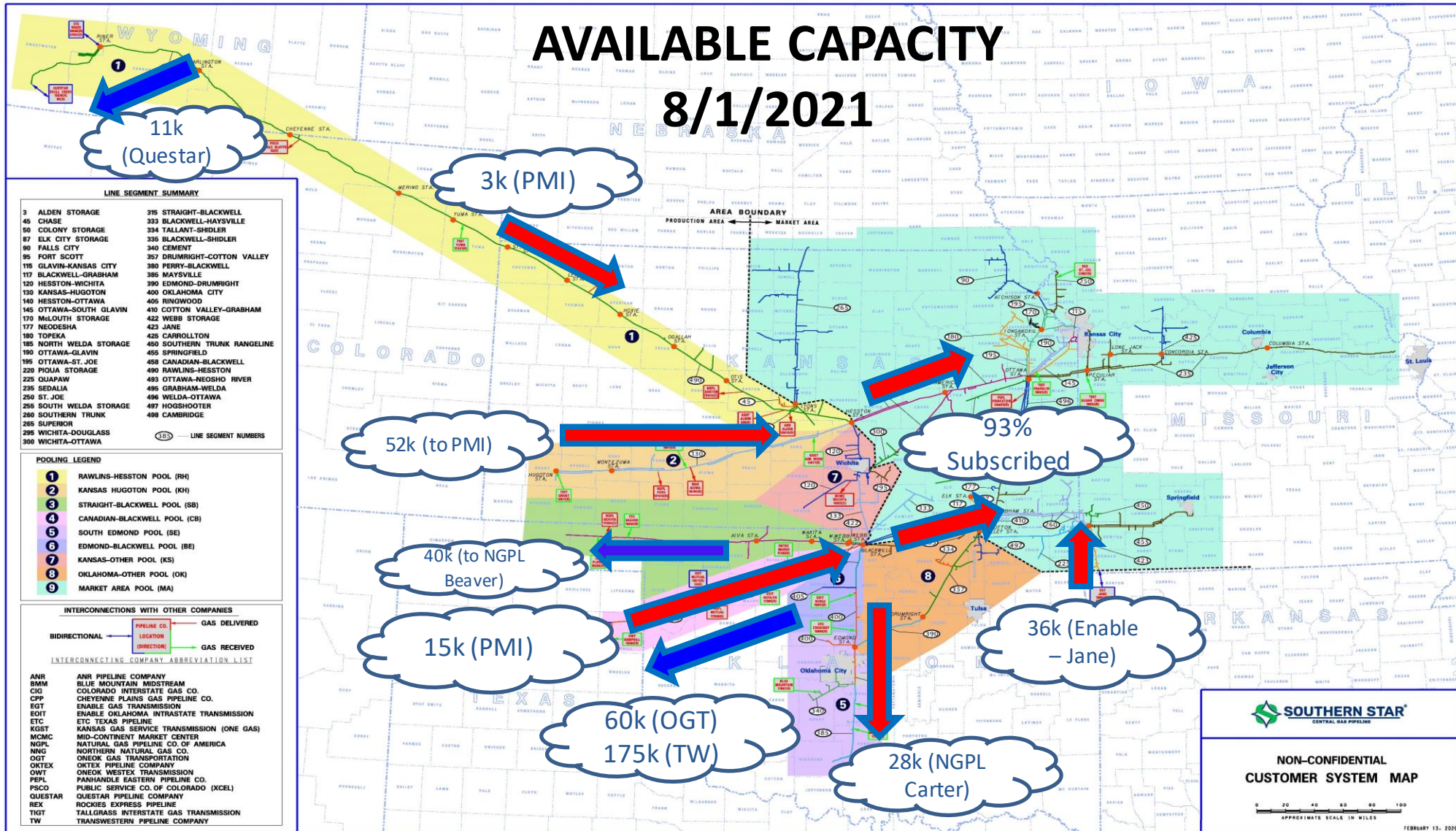
- Temperatures have been hot and the current 10-day forecast is slightly above average temperatures for SSC market areas
- After this week, we are projecting net injections into storage
- EIA Storage Number as of 07/23 is 75.12%
- Currently 6% over the 10-year average of 68.95%
- 2020 07/24 EIA was 85.96%
- With the current forecast we anticipate inventory not making large swings away from the 10-year average
- Storage testing update
 - We have started fall dead weight testing.
 - Colony Storage Field is on test this week until 08/02



CAPACITY PLANNING

AVAILABLE CAPACITY

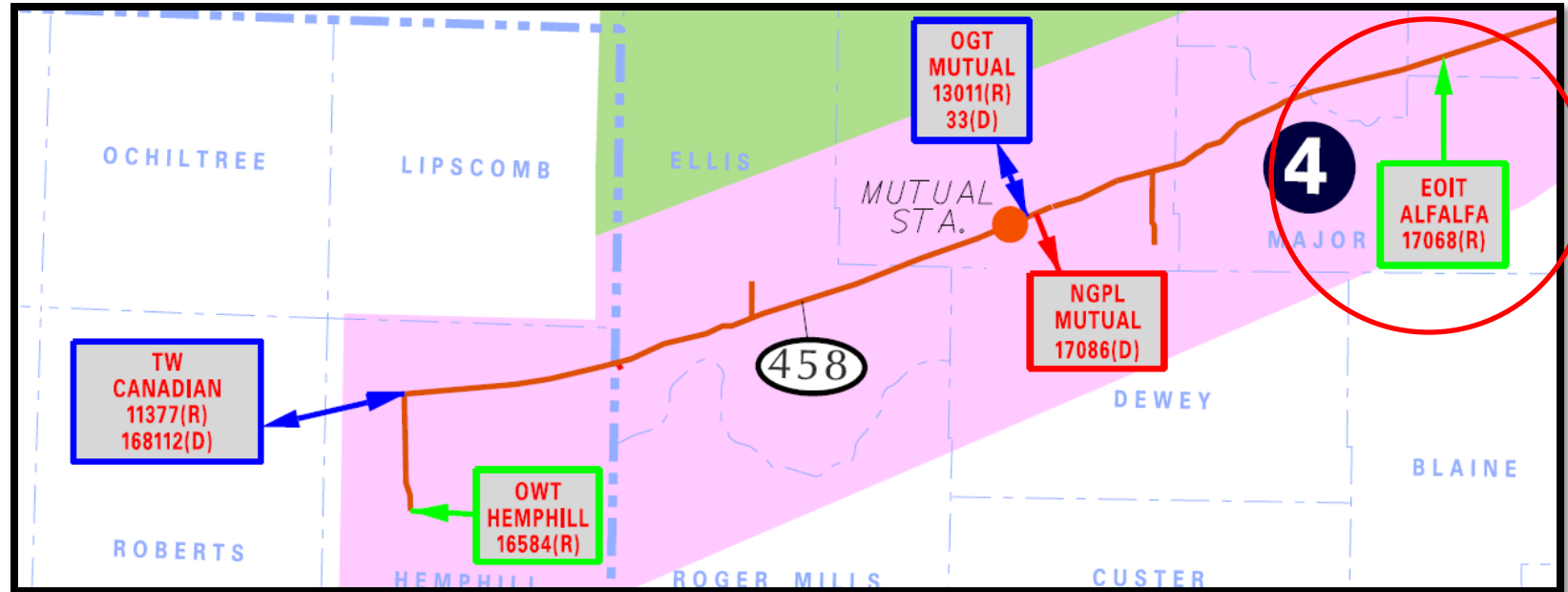
8/1/2021



[Capacity Dashboard](#)

CAPACITY CONSTRAINT CANADIAN BLACKWELL @ ALFALFA

0 Dth/d Canadian Blackwell @ Alfalfa Delivery
(Location 449007)
0 Dth/d Canadian Blackwell @ Alfalfa Receipt
(Location 449006)
0 Dth/d EOIT Alfalfa (Location 17068)



CSI/STEP UPDATES



- Upcoming Training Announcement
- New Nomination Screens: Available on August 1st, 2021 (for nominations for 10/1/2021 forward)
- Commercial Service Resource Library
 - New Training Videos Added



Scheduling Task Enhancement Project (STEP)

- 1 August Nominations will be entered on existing nomination screens
- 2 New Nomination Screens: Available on August 1st, 2021 (for nominations for 10/1/2021 forward)
 - PNT Scheduling begins **October 1st, 2021**

The screenshot shows a web application interface for "Nominations". On the left is a dark blue sidebar menu with the following items: "Customer Activities", "Nominations", "Nomination - Pre 10-1", "Nomination - 10-1 Forward", "Nominations - PNT", "Confirmation - PNT", "Scheduled Quantity", "Model Nomination - PNT", and "Auto Renom Election". Two green arrows point to "Nominations" (labeled with a green box containing "1") and "Nominations - PNT" (labeled with a green box containing "2"). The main content area has a dark blue header with the title "Nominations" and buttons for "RETRIEVE", "SUBMIT", "CANCEL", and "EXPORT". Below the header, there are three input fields: "Nomination Date *" with the value "07/23/2021", "Cycle *" with a dropdown menu showing "ID2 - Open", and "Svc Req *" with the value "5153 - Southern Star Central Gas Pipeline, Inc. - 007906233". At the bottom, there is a table with headers: "Svc Req K", "Rate Sched", "Loc", "Loc Zn", and "Pool Area".

Svc Req K	Rate Sched	Loc	Loc Zn	Pool Area
-----------	------------	-----	--------	-----------

UPCOMING STEP PROJECT TRAINING

Attention all Southern Star Customers - Please Join Us

Southern Star will be hosting a Scheduling Task Enhancement Project (STEP) training session for our customers. This training session will focus on “**Interpreting Balance Box Data**”. Please join us on August 5th from 2:00 – 3:00 PM CCT for a live Microsoft TEAMS meeting.

Please sign up for this training by emailing: ssccsbusinessanalysts@southernstar.com

Customers who sign up for the TEAMS meeting will be emailed a meeting invitation with instructions and call-in information.

PLEASE NOTE: This call is intended solely for Southern Star’s customers.

If you have any additional questions, please feel free to contact one of following Business Analysts listed below.

Stephanie Hathaway
David Tipmore

Office: (270) 852-4572
Office: (270) 852-4591



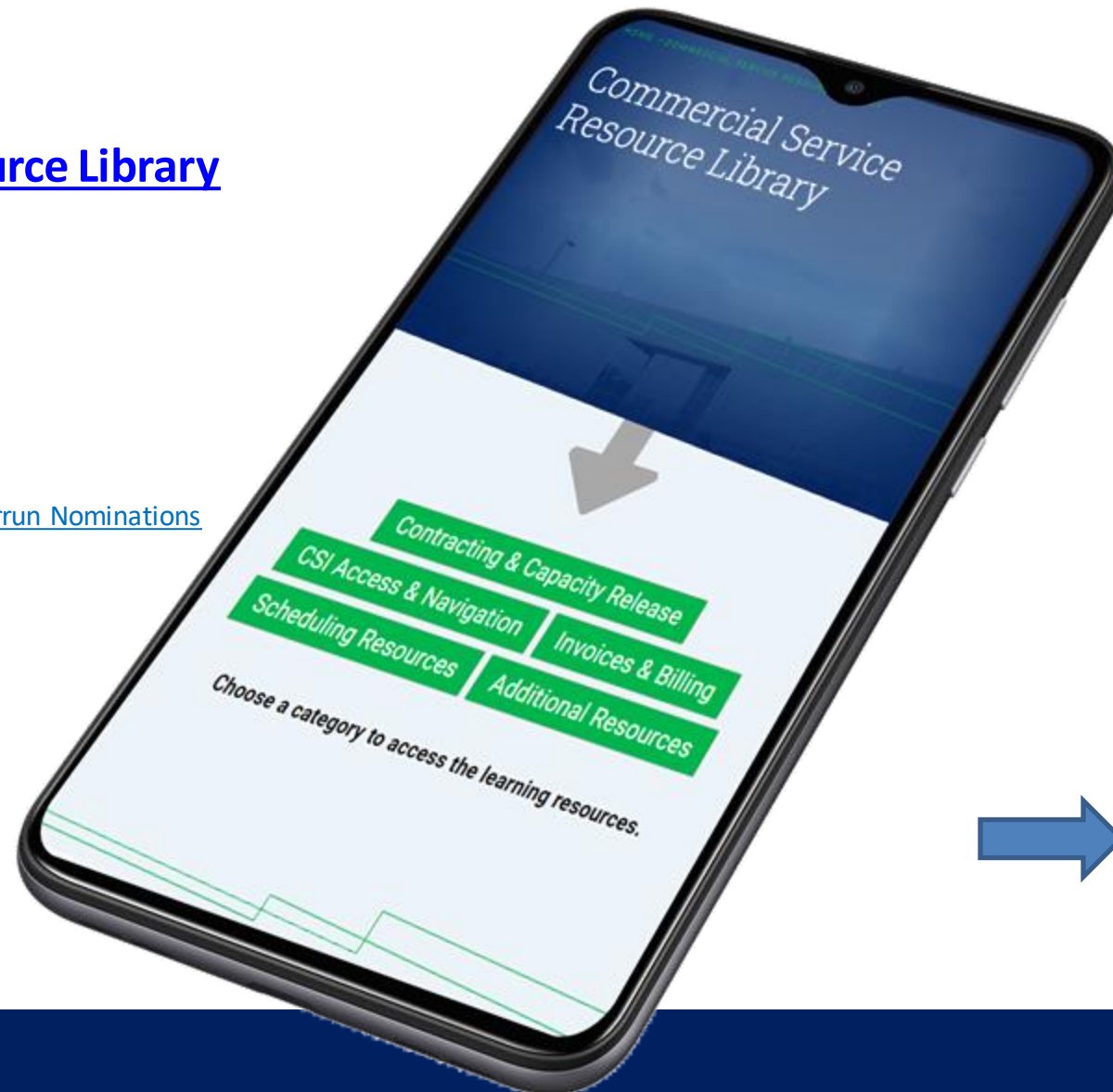
**MARK YOUR
CALENDAR!**

COMMERCIAL SERVICE RESOURCE LIBRARY

Commercial Service Resource Library

New Training Videos:

- [Confirmation Instructions](#)
- [Creating Storage Nominations](#)
- [Imbalance Payback and Authorized Overrun Nominations](#)
- [Interpreting Balance Box Data](#)
- [Park and Loan Nominations](#)
- [Understanding PNT Ranks](#)
- [Southern Star 101](#)



Informational Postings ^	
Capacity	▼
Gas Quality	▼
Index of Customers	
Locations	
Notices	▼
Posted Imbalances	▼
Regulatory	▼
Tariff	▼
Transactional Reporting	▼
Master Points	▼
Electronic Forms	▼
Service Request Forms	▼
Other Postings	▼
Gas Supplier Listing	
Southern Star Home	
Resource Library	

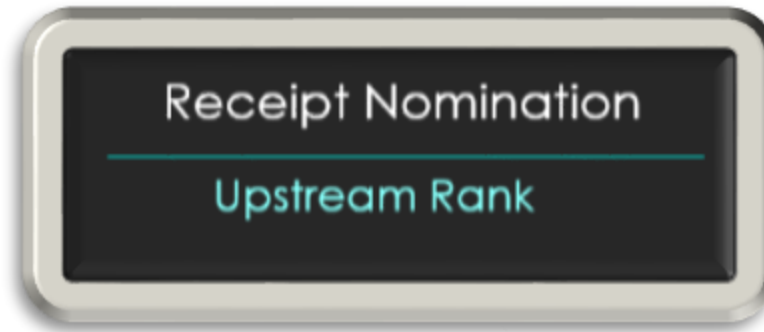


CAPACITY SCHEDULING




UNDERSTANDING PNT RANKS

Where the ranks occur:



Receipt Nominations (+)




		Beg Dt ↑	End Dt		TT	Rec Loc	Srv Req K	Loc Zone	Up ID / Up ID Prop	Rec Qty	Rec Qty Net	Pkg ID	Rec Rank	Cycle
⋮	➤	12/08/2021	12/09/2021	📅	08	999052	PA10	P	046700779	100	100		1	TIM
⋮	➤	12/08/2021	12/09/2021	📅	08	999054	PA10	P	931124309	700	700		4	TIM
⋮	➤	12/08/2021	12/09/2021	📅	01	999052		P	931124309	400	400		3	TIM
⋮	➤	12/08/2021	12/09/2021	📅	08	16294	PA10	P	054481341	0	0		500	TIM

Where the ranks occur:

Delivery Nomination

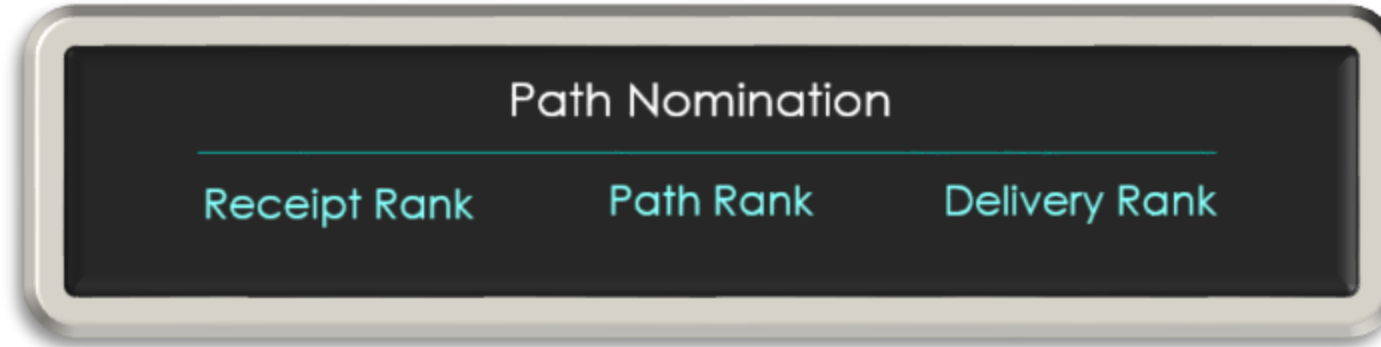
Downstream Rank

Delivery Nominations (+)



		Beg Dt ↑	End Dt		TT	Del Loc	Srv Req K	Loc Zone	Down ID / Down ID Prop	Del Qty	Pkg ID	Del Rank	Cycle
::	↗	12/08/2021	12/09/2021	📅	01	44121		P	046700779	0		500	TIM
::	↗	12/08/2021	12/09/2021	📅	08	999057	PA10	P	004303603	0		500	TIM
::	↗	12/08/2021	12/09/2021	📅	03	303701	TA30889	P	004303603	50		1	TIM
::	↗	12/08/2021	12/09/2021	📅	03	30804	TA1008	P	004303603	0		500	TIM
::	↗	12/08/2021	12/09/2021	📅	01	30804		P	004303603	495		2	TIM
::	↗	12/08/2021	12/09/2021	📅	08	999054	PA10	P	798846036	800		3	TIM

Where the ranks occur:



: Path Nominations (+)																	
Beg Dt ↑	End Dt	TT	Rec Loc	Srv Req K	Rec Qty	Pkg ID	Fuel	Del Loc	Assoc Srv Req K	Bid Up Ind	Del Qty	Rec Rank	Del Rank	Path Rank	Cycle		
12/08/2021	12/09/2021	01	999052	TA1008	400		4	30804			396	200	400	300	TIM		

Receipt Nomination Cuts (CPR, NGU, CRR)

Receipt Nomination

CPR or NGU Cut to 1350

Rec Loc #16294

Qty
~~1500~~ **1350**

Path Nomination

Receipt Rank

Path Rank

Delivery Rank

Rec 16294

Qty = 300

Del 17069

1

1

1

Rec 16294

Qty = ~~1200~~ **1050**

Del 15044

2

2

2

Delivery Nomination

Rank

Del Loc #15044

1

DnPty L

500

2

DnPty M

400

3

DnPty N

400

4

DnPty O

~~50~~ 100

5

DnPty P

~~0~~ 100

Receipt Nomination Cuts (CPR, NGU, CRR)

Receipt Nomination

CPR or NGU Cut to 1350

Rec Loc #16294

Qty
~~1500~~ **1350**

Path Nomination

Receipt Rank

Path Rank

Delivery Rank

Rec 16294

Qty = 300

Del 17069

1

1

1

Rec 16294

Qty = ~~1200~~ **1050**

Del 15044

2

2

2

Delivery Nomination

Rank

Del Loc #15044

1

DnPty L

500

2

DnPty M

400

3

DnPty N

400

4

DnPty O

~~50~~ 100

5

DnPty P

~~0~~ 100

Receipt Nomination Cuts (CPR, NGU, CRR)

Receipt Nomination

CPR or NGU Cut to 1350

Rec Loc #16294

Qty
~~1500~~ **1350**

Path Nomination

Receipt Rank

Path Rank

Delivery Rank

Rec 16294

Qty = 300

Del 17069

1

1

1

Rec 16294

Qty = ~~1200~~ **1050**

Del 15044

2

2

2

Delivery Nomination

Rank

Del Loc #15044

1

DnPty L

500

2

DnPty M

400

3

DnPty N

400

4

DnPty O

~~50~~ 100

5

DnPty P

~~0~~ 100

SCHEDULING GROUP

Kevin Renshaw, Analyst Sr

O: 270-852-4567

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E: Kevin.Renshaw@southernstar.com



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Ronnie Hensley, Analyst Sr

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Susan Morrison, Analyst Sr - Wknd

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Peyton Booth, Analyst

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Shawn Brumfield, Leader

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ICE: sbrumfield

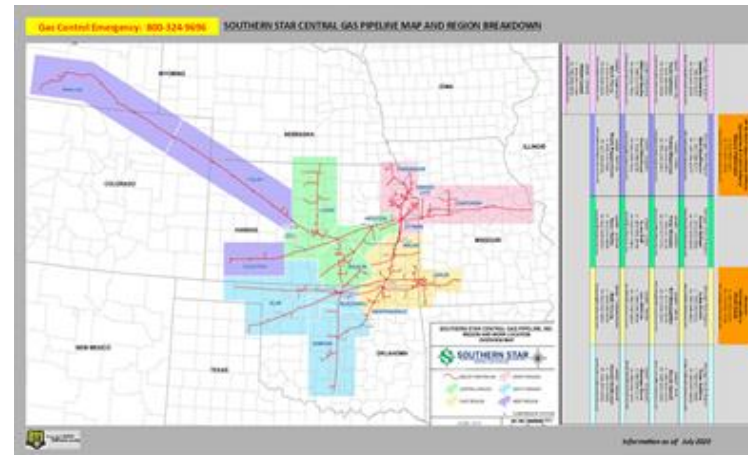
E: shawn.brumfield@southernstar.com



MARKETING & CUSTOMER SERVICE

CSI CONTACT LIST

- Updated office & field contact sheets have been posted to CSI
- Make sure you're using correct domain for emails – southernstar.com
- Please contact us with questions any time
- <https://csimain.southernstar.com/App/InformationalPostings/OtherPostings/ContactUs>

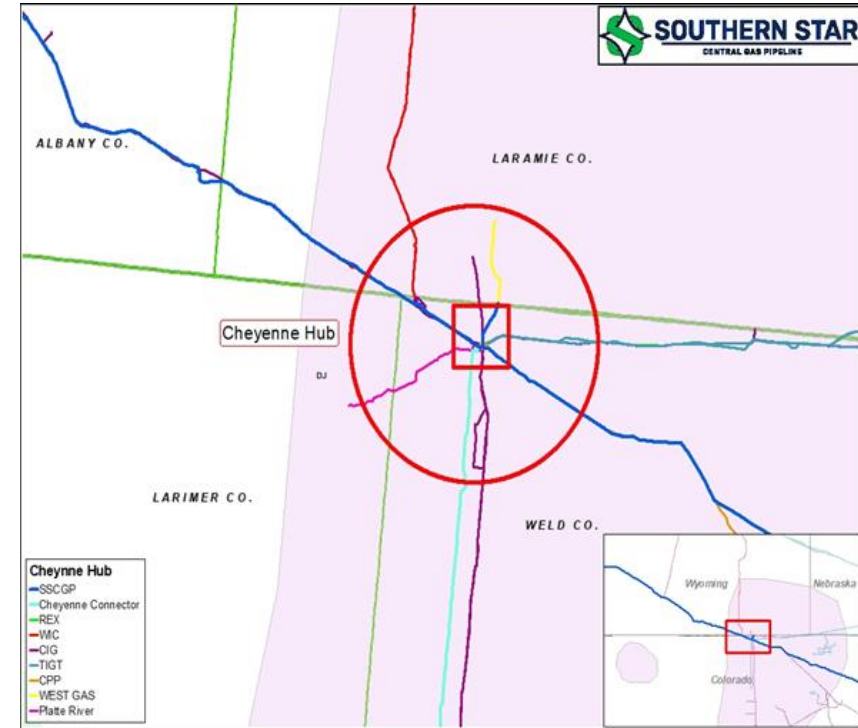
[illegible][illegible]

CUSTOMER SERVICE UPDATES

- **ROFR Postings and Open Seasons**
- **Energy Insights Survey**
- **Cheyenne Hub coming soon**

CHEYENNE HUB

- In service target date 8/6/2021
- The interconnect would connect to Kinder Morgan's, Wyoming Interstate Pipeline (WIC) and then connect to Southern Star's Rawlins-Hesston Line (RH) downstream of our Cheyenne compressor station
- CSI notice will be released when interconnect is ready





SOUTHERN STAR[®]

CENTRAL GAS PIPELINE

FORWARD '21

Save the date:

October 12 & 13, 2021

Crowne Plaza Downtown - Kansas City

Sustainable partners for the future.

CUSTOMER MEETING

CUSTOMER SERVICE

Matt McCoy, Director of Commercial Services

O: 270-852-4450

C: 270-925-9818

E: Matthew.S.McCoy@southernstar.com



Robin Joska, Strategic Accounts Manager

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Kurt Gregson, Marketing Analyst Sr

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Scott Warren, Marketing Analyst Sr.

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Buster Ashley, Customer Service Rep

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E: Buster.Ashley@southernstar.com



Chris Williams, Customer Service Rep

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C: 270-314-1143

ICE: [cwilliams25](#)

E: Chris.Williams@southernstar.com

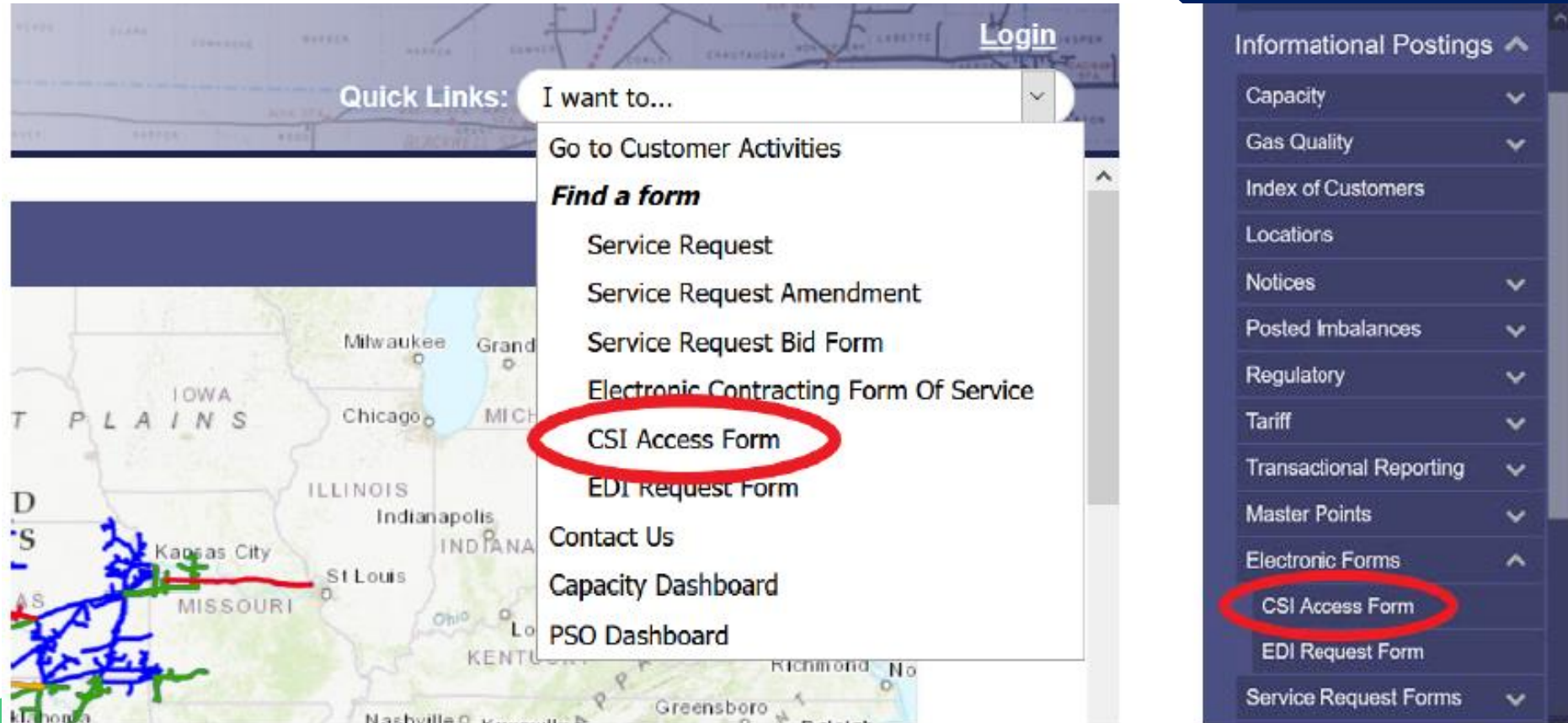


CONTRACT ADMINISTRATION

CSI Access Request

Step 1: Navigate to the Southern Star **CSI** homepage.

Step 2: On the homepage, either Utilize the **Quick Links** in the top Right-hand corner of the page OR navigate to the "**Electronic Forms**" section Under "Informational Postings" and select "**CSI Access Form**"




CSI Access Request Continued:

Step 3: On the CSI Access Form, the first step is to input your customer Information in the top box.
To do this, click on the **downward pointing arrow** to open a search box to select your customer from our database.

CSI Access Form:

Customer:



Duns Number:

First Name:


Last Name:

Middle Name:

Job Title:

Begin Date:

Null



CSI Access Request Continued:

Step 4: The **customer lookup** feature can search by 3 criteria:

- Customer ID
- Legal name
- Short name

In the example below the short name was chosen and the partial company name was typed in.

Click search and then double click on your company name below.

You will automatically be taken back to the CSI Access Form once you select your company.

Customer Lookup...

Search Criteria:

Short Name

▼

ABC Co%

Search

	Customer ID	Legal Name	Short Name
	14638	ABC Company	ABC Company

Tip: By utilizing the % symbol you can include leading or trailing characters in your search.

CSI Access Request Continued:

Step 5: **Fill in** the required personal and company information.

CSI Access Form:

Customer:

14638

ABC Company

↓

First Name:

Middle Name:

Begin Date:

Null

▼

Phone Number:

After Hours Phone:

Address Line 1:

Address Line 2:

Address Line 3:

City:

State:

--Select State--

▼

Zip Code:

Email Address:

Duns Number:

Last Name:

Job Title:

Fax Number:

CSI Access Request Continued

Step 6: Select the contact types/security for the user:
This will determine what functions you have access to in CSI, what reports you are able to see and what emails/notifications you receive.

Contact Types:

<input type="checkbox"/> Capacity Release	<input type="checkbox"/> Confirm-After Hours	<input type="checkbox"/> Confirm-Pri
<input type="checkbox"/> Confirm-Sec	<input type="checkbox"/> Contracting - Pri	<input type="checkbox"/> Contracting - Sec
<input type="checkbox"/> Credit Rep	<input type="checkbox"/> Critical Notice	<input type="checkbox"/> Invoice OBA Primary
<input type="checkbox"/> Invoice OBA Secondary	<input type="checkbox"/> Invoice Primary	<input type="checkbox"/> Invoice Secondary
<input type="checkbox"/> Invoice View Only	<input type="checkbox"/> Measurement	<input type="checkbox"/> Nom-After Hrs
<input type="checkbox"/> Nom-Primary	<input type="checkbox"/> Nom-Secondary	<input type="checkbox"/> OFO
<input type="checkbox"/> Service Request Approver	<input type="checkbox"/> Service Request Initiator	<input type="checkbox"/> View Only General

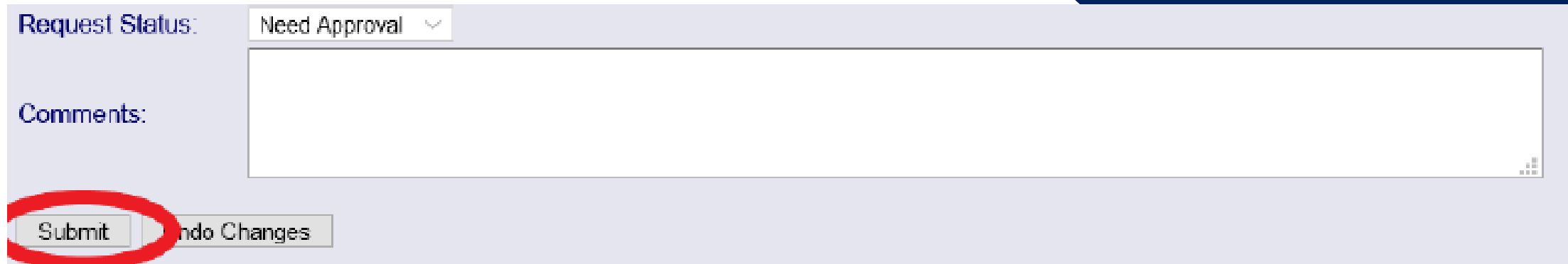
Preferred Invoicing Method:

- There can only be 1 **Invoice Primary** contact per Customer.
- **Invoice Secondary** contact types also receive an Invoice via email.

***Please note that if Service Request Approver and/or Service Request Initiator is selected, a separate Electronic Contracting Agreement will need to be completed, as well as an Appendix A for each person with this contact type. (these documents will be emailed to you by Contract Administration)**

CSI Access Request Continued

Step 7: If you are to be the Security Administrator or if you have **Additional comments**, type them in the comments box. Once completed, click the "**Submit**" button.



Request Status: Need Approval ▼

Comments:

Submit Undo Changes

***If you receive a red error message after clicking the submit button, this could be due to your company not having a security admin setup in our system. Please contact Southern Star Contract Administration for further assistance.**

Step 8: When the form is submitted, an email is automatically sent to your company's CSI Security Admin for approval. The only action required of them is to reply to the email that they "approve" or "Deny" the access request. This approval or denial is sent to Contract Administration, who then finalizes the CSI Access Request. You will then receive an email with your Login information.

CONTRACT ADMINISTRATION

Informational Postings	^
Capacity	v
Gas Quality	v
Index of Customers	
Locations	
Notices	v
Posted Imbalances	v
Regulatory	v
Tariff	v
Transactional Reporting	v
Master Points	v
Electronic Forms	v
Service Request Forms	v
Other Postings	v
Gas Supplier Listing	
Southern Star Home	
Resource Library	

Commercial Service Resource Library

Choose a category to access the learning resources.

Contracting & Capacity Release

CSI Access & Navigation

Invoices & Billing

Scheduling Resources

Additional Resources

Do you have CSI or Contract Questions?

Contract Analysts

Drew Bittel



270-852-4548

Drew.Bittel@southernstar.com

Julie Price



270-852-4556

Julie.Price@southernstar.com

ssccontractadministration@southernstar.com

RATES

RATE CASE

- Rate case was filed on April 30, 2021 (RP21-778).
 - We've received several sets of data requests and are working hard to complete those as soon as possible.
 - Procedural schedule now in place. The hearing commencement deadline is April 25, 2022, and the initial decision deadline is September 19, 2022.

GAS QUALITY

- Latest gas quality meeting was held on June 10th, next one is scheduled for August 12th.
 - Please share any questions or feedback you have by the end of the day tomorrow, July 30th. Questions/feedback can be emailed to Adam Wallace: adam.wallace@southernstar.com.
 - Thank you to everyone who is participating!

Trivia Time!



What is the date Southern Star will start using the Scheduling Engine for PNT Nominations?

- A) August 1st
 - B) September 1st
 - C) October 1st
 - D) Its already started!
- 

**PLEASE USE YOUR CHAT FUNCTION
TO SUBMIT YOUR ANSWER!**

QUESTIONS





SOUTHERN STAR[®]

CENTRAL GAS PIPELINE

SAFETY REMINDER

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- **Signs of dehydration:** thirsty, dizzy, cramps, weak, tired, stomach ache. If you feel this way, tell a coach or parent!
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