

AGENDA

- Safety Moment
- PSO / Storage
- Capacity Planning
- CSI/STEP Update
- Capacity Scheduling
- Marketing & Customer Service
- Measurement
- Billing
- Rates
- Trivia
- Q&A





SOUTHERN STAR®

CENTRAL GAS PIPELINE

Back to School.

MOTORIST TIPS FOR CHILDRENS SAFETY

What Can I Do?



Do Not Pass

It is illegal to pass a school bus that is stopped to load or unload children.



Seeing Yellow

School buses use yellow flashing lights to alert motorists that they are preparing to stop to load or unload children.



Seeing Red

Red flashing lights and an extended stop sign arm signals to motorists that the bus is stopped and children are getting on or off the bus.



All Stop

Traffic in both directions stop on undivided roadways when students are entering or exiting a school bus,



Stay Behind

Traffic behind a school bus (traveling in the same direction) must stop.



Do not block the crosswalk.



Distance

Stop your car far enough from the bus to allow children the necessary space to safely enter and exit the bus.



Never pass a school bus on the right.

Stay Alert

Children are the least predictable pedestrians and the most difficult to see.

Always stop when directed to do so by a school patrol sign, school

patrol officer or designated crossing



Never Pass on Right

Look Out

Take extra care to look out for children in school zones, residential areas, playgrounds and parks.



Don't honk your horn, rev your engine or do anything to rush or scare a child in front of your car.



www.nyc.gov/n

SAFETY MOMENT

Chris Hodge

Power Desk & Operations Specialist

0: 270-852-4464

C: 270-231-2090

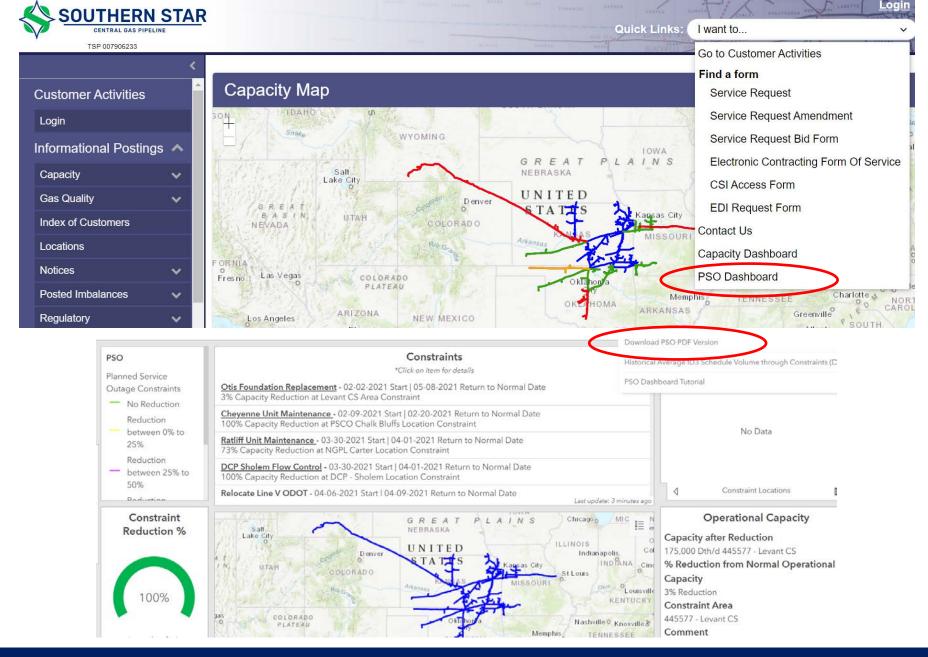
christopher.hodge@southernstar.com





PSO (PLANNED SERVICE OUTAGE)







Southern Star Planned Service Outage

	Work Activity				Operational Capacity Information		
Status	Projected Start Date	Projected Return To Normal Date	Location	Type Of Work	Capacity After Reduction Formatted	Reduction Percent Formatted	
in progress	Apr 27, 2021	Oct 2, 2021	Yuma CS	Yuma Foundation Replacement	165,000 Dth/d Levant CS (Location 445577)	9% Reduction - (Location 445577 - Levant CS)	
in progress	Jun 29, 2021	Oct 13, 2021	Montezuma	Interconnect Maintenance	0 Dth/d NGPL Ford (Location 121515)	100% Reduction - (Location 121515 - NGPL Ford)	
Upcoming	Aug 31, 2021	Sep 2, 2021	Mutual	Pipeline Maintenance	0 Dth/d Canadian Blackwell @ Alfalfa Delivery (Location 449007) 0 Dth/d Canadian Blackwell @ Alfalfa Receipt (Location 449006) 0 Dth/d EOIT Alfalfa (Location 17068) 0 Dth/d Transwestern Net Receipt (Location 444588)	100% Reduction - (Location 17068 - EOIT Alfalfa) 100% Reduction - (Location 444588 - Transwestern Net Receipt) 100% Reduction - (Location 449006 - Canadian Blackwell @ Alfalfa Receipt) 100% Reduction - (Location 449007 - Canadian Blackwell @ Alfalfa Delivery)	
Upcoming	Sep 7, 2021	Sep 11, 2021	Saginaw CS	Saginaw Unit Maintenance	175,000 Dth/d Saginaw CS Area Deliveries (Location 444550)	27% Reduction - (Location 444550 - Saginaw CS Area Deliveries)	
Upcoming	Sep 7, 2021	Sep 18, 2021	Riner CS	Riner Station Maintenance	159,695 Dth/d Riner CS (Location 445569)	14% Reduction - (Location 445569 - Riner CS)	
Upcoming	Sep 7, 2021	Sep 17, 2021	Edmond CS	Edmond Unit Maintenance	100,000 Dth/d Edmond CS w/o OK (Location 449003)	19% Reduction - (Location 449003 - Edmond CS w/o OK)	
Upcoming	Sep 14, 2021	Sep 18, 2021	Alva Area	Pipeline Maintenance	0 Dth/d Straight Blackwell @ Alfalfa (Location 443158) 0 Dth/d Straight Blackwell @ Alfalfa Delivery (Location 443159)	100% Reduction - (Location 443158 - Straight Blackwell @ Alfalfa) 100% Reduction - (Location 443159 - Straight Blackwell @ Alfalfa Delivery)	
Upcoming	Sep 21, 2021	Oct 8, 2021	Peculiar	Peculiar Station Maintenance	200,000 Dth/d Sedalia @ Ottawa (Location 442350)	13% Reduction - (Location 442350 - Sedalia @ Ottawa)	
Upcoming	Sep 21, 2021	Sep 23, 2021	Saginaw CS	Saginaw Turbine Maintenance	150,000 Dth/d Saginaw CS Area Deliveries (Location 444550)	38% Reduction - (Location 444550 - Saginaw CS Area Deliveries)	

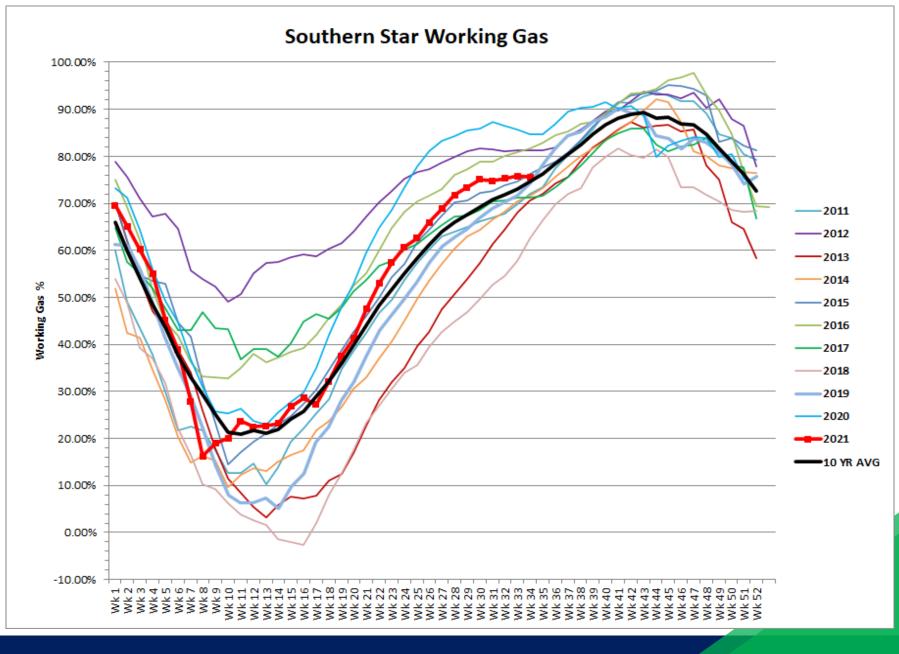


STORAGE UPDATE



Storage Updates

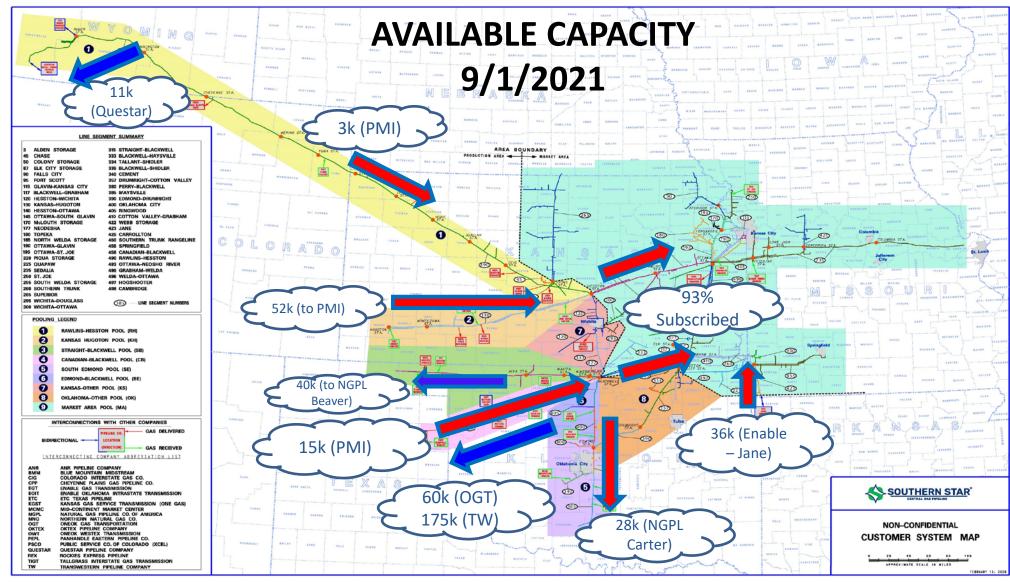
- Temperatures have been hot, and the current 10-day forecast is slightly above average temperatures for SSC market areas
- We are projecting withdraws from storage due to hot temps and power demand.
- EIA Storage Number as of 08/20 is 75.55%
- Currently .92% over the 10-year average of 74.63%
- 2020 08/21 EIA was 85.68%
- We still do not anticipate making large swings away from the ten-year average
- Storage testing update
 - We have started fall storage field testing. We have currently tested two of eight storage fields.
 - South Welda is currently on test through 08/30
 - North Welda goes on test 08/31 through 09/07





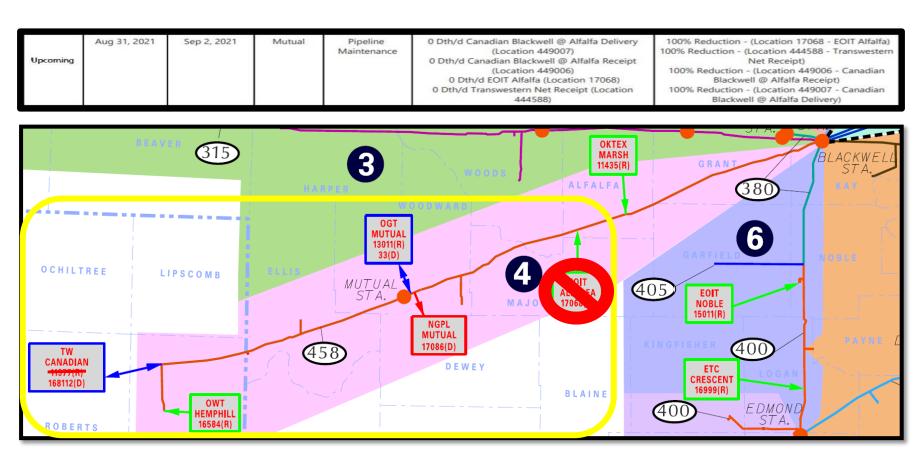
CAPACITY PLANNING





Capacity Dashboard

CAPACITY CONSTRAINT CANADIAN BLACKWELL @ ALFALFA

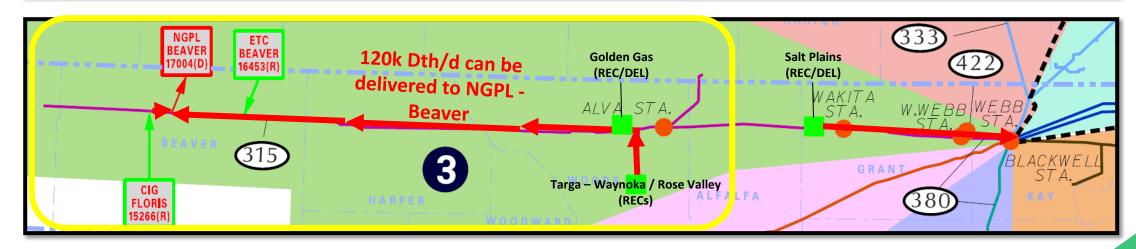


Consult CSI062 Report and PSO Dashboard, or give us a call, for more details!



CAPACITY CONSTRAINT STRAIGHT BLACKWELL @ ALFALFA

I	New	Sep 14, 2021	Sep 18, 2021	Alva Area	Pipeline	0 Dth/d Straight Blackwell @ Alfalfa (Location	100% Reduction - (Location 443158 - Straight
ı					Maintenance	443158)	Blackwell @ Alfalfa)
ı						0 Dth/d Straight Blackwell @ Alfalfa Delivery	100% Reduction - (Location 443159 - Straight
ı						(Location 443159)	Blackwell @ Alfalfa Delivery)



Consult CSI062 Report and PSO Dashboard, or give us a call, for more details!



CSI/STEP UPDATES





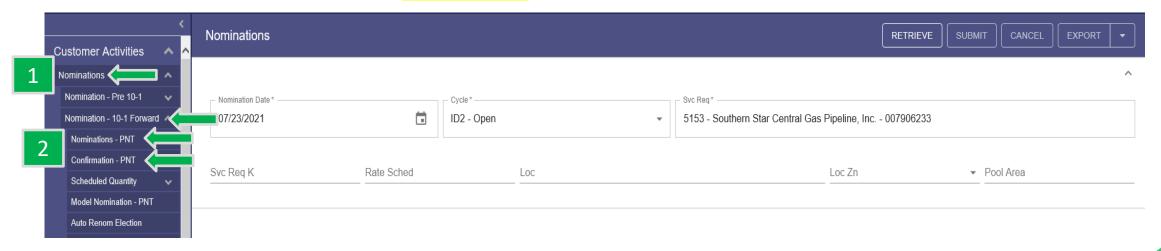
- Upcoming Training Announcement
- New Nomination and Confirmation Screens are now available (for nominations effective for gas day 10/1/2021 forward)





Scheduling Task Enhancement Project (STEP)

- August and September Nominations and Confirmations will be entered on existing nomination and confirmation screens
- New Nomination and Confirmation Screens are now available (for nominations effective for gas day 10/1/2021 forward) PNT Scheduling begins gas day October 1st, 2021





COMMERCIAL SERVICE RESOURCE LIBRARY

Commercial Service Resource Library

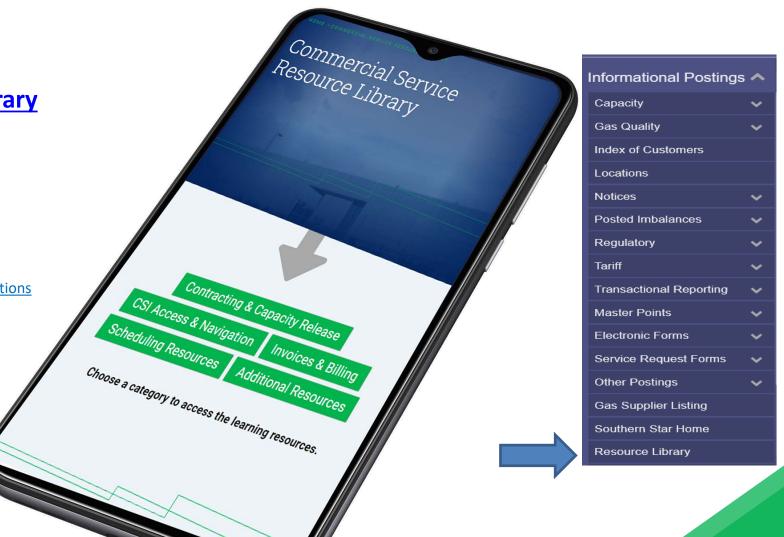
New Training Videos:

Confirmation Instructions

Creating Storage Nominations

Imbalance Payback and Authorized Overrun Nominations

- Interpreting Balance Box Data
- Park and Loan Nominations
- Understanding PNT Ranks
- The Pathed Non-Threaded Scheduling Model
- 08 and 01 Transaction Types





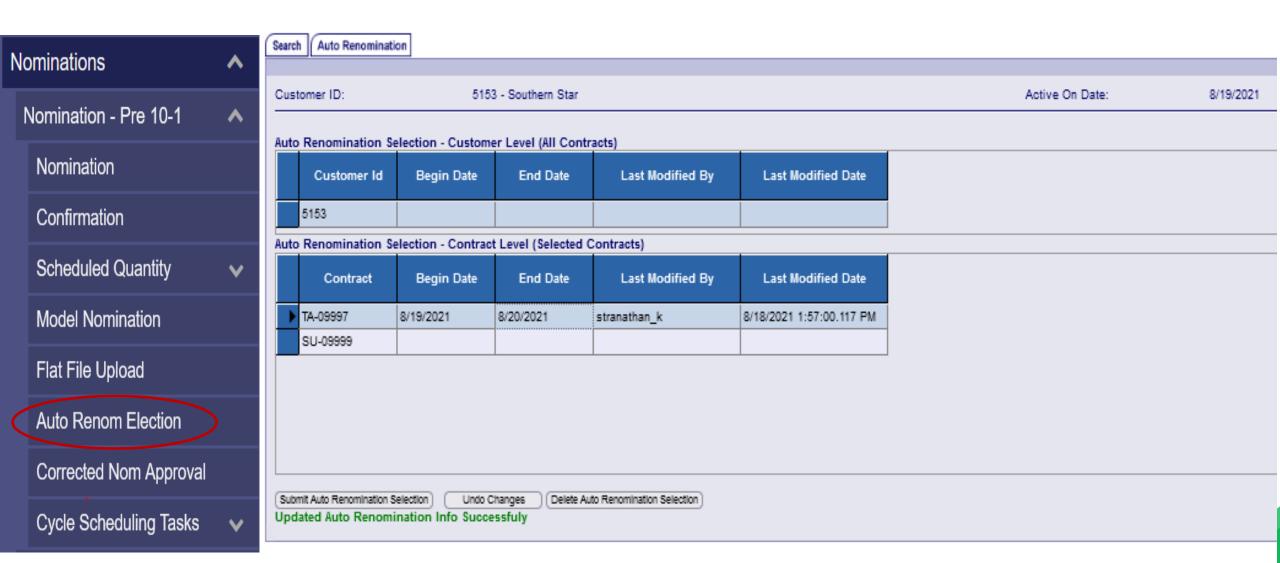
CAPACITY SCHEDULING



AUTO-RENOM CHANGES

- Switching from Contract Level Auto-Renom Election to Customer Level
- Customers must make changes to their election preference prior to 9/30/2021







Auto Renomina					2-01	
ustomer ID:	5153	3 - Southern Star			Active On Date:	8/20/202
		1 1000	Sales Control			
to Renomination 3	Selection - Custome	er Level (All Contra	cts)			
Customer Id	Begin Date	End Date	Last Modified By	Last Modified Date		
5153	08/20/2021					
to Renomination S	Selection - Contract	Level (Selected Co	ontracts)		-	
Contract	Begin Date	End Date	Last Modified By	Last Modified Date		
TA-09997						
SU-09999						
					7	
		222				
bmit Auto Renomination	Selection Undo C	hanges Delete Auto	Renomination Selection			



CONFIRMATIONS

SOUTHERN STAR®
CENTRAL GAS PIPELINE

Active / Passive

Confirmation Deadlines

Confirmations in the PNT model.

Screen Review and Example

ACTIVE vs PASSIVE

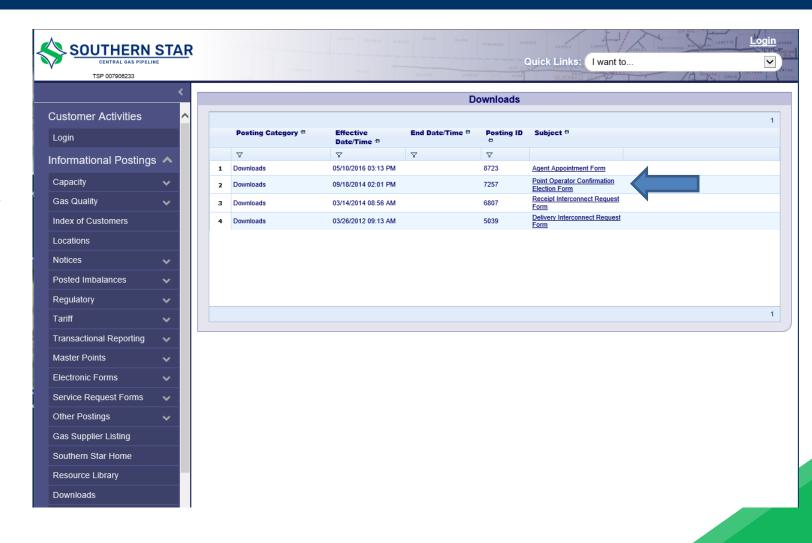
Point Operator Confirmation Election Form

Point Operators electing to confirm all transactions (explicit/active) agree to:

- Submit a separate communication expressly confirming each nomination transaction. This is a 7 day a week commitment to include holidays.
- If no communication is received by the confirmation deadline, then the lesser of the new nomination or previously scheduled nomination continues to apply.

Point Operators electing to auto-confirm/passive):

- Are relieved of the obligation to send a separate communication confirming the nomination transactions that are correct. Point operators need only respond to those nomination transactions where they disagree.
- If no communication is received from the point operator by the confirmation deadline, Southern Star may assume the nomination as submitted is confirmed.





CONFIRMATION DEADLINES

Timely Cycle	4:30 pm	Day before flow
Evening Cycle	8:30 pm	Day before flow
Intraday 1 Cycle	12:30 pm	On the day of flow
Intraday 2 Cycle	5:00 pm	On the day of flow
Intraday 3 Cycle	9:30 pm	On the day of flow



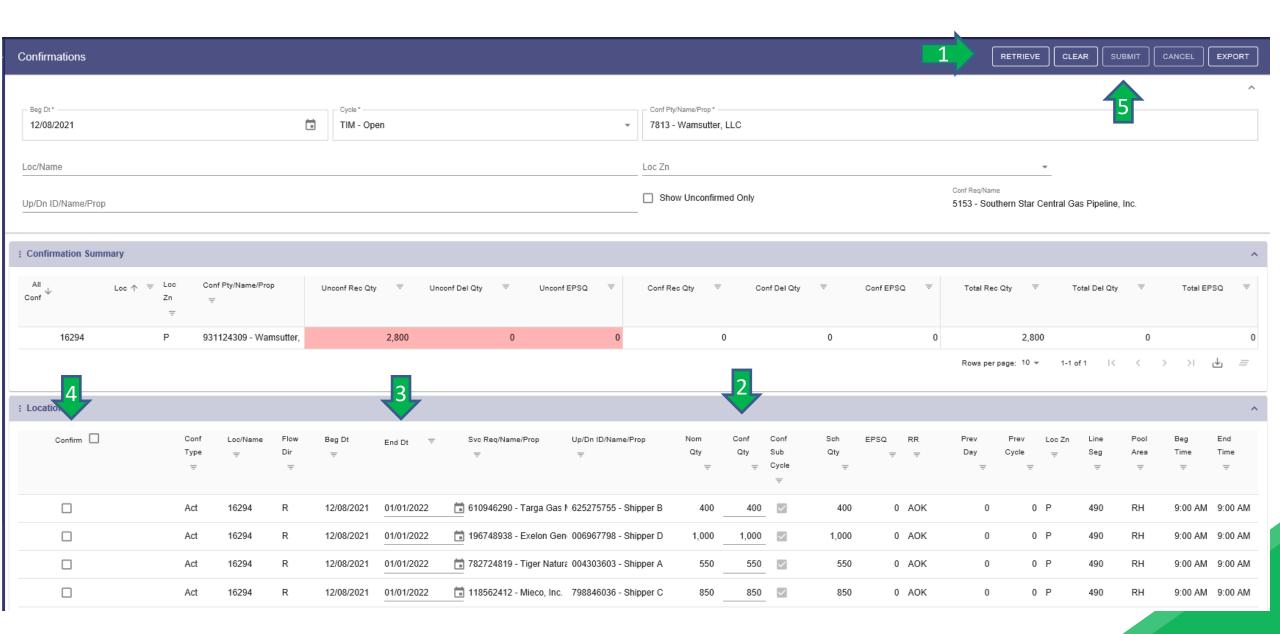
CONFIRMATIONS

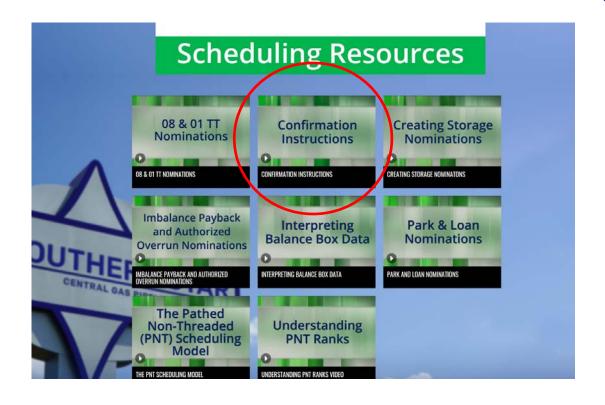
Confirmations in the Pathed Non-threaded scheduling model occur at the shipper level. Therefore, contract data is not included on the confirmation screen.

Confirmations can be made past the date of the nomination. CSI will default to the current month-end date, however Operators can shorten this date range.

Confirmations can also be made via EDI and flat file upload.







Confirmations Tutorial Video



SCHEDULING GROUP

Kevin Renshaw, Analyst Sr

O: 270-852-4567

ICE: krenshaw

E: Kevin.Renshaw@southernstar.com



Angela Mason, Analyst Sr

O: 270-852-4547

ICE: anmason

E: Angela.Mason@southernstar.com



Amy Baker, Analyst Sr - Evening

O: 270-852-4551

ICE: abaker12

E: Amy.Baker@southernstar.com



Peyton Booth, Analyst

O: 270-852-4632

ICE: pbooth

E: Peyton.Booth@southernstar.com



Kurt Stranathan, Analyst Sr

O: 270-852-4453

ICE: kstranathan

E: Kurt.L.Stranathan@southernstar.com



Ronnie Hensley, Analyst Sr

O: 270-852-4658

ICE: rhensley

E: Ronnie.C.Hensley@southernstar.com



Susan Morrison, Analyst Sr - Wknd

O: 270-852-4566

C: 270-302-5976

E: Susan.Morrison@southernstar.com



Shawn Brumfield, Leader

O: 270-852-4629

ICE: sbrumfield

E: shawn.brumfield@southernstar.com





Scheduling Desk: 855-730-2926

Group Email: SSCNom@southernstar.com

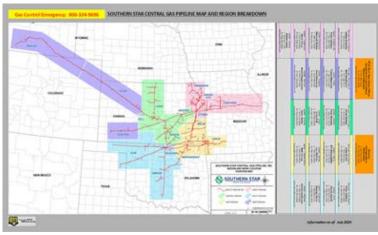
MARKETING & CUSTOMER SERVICE

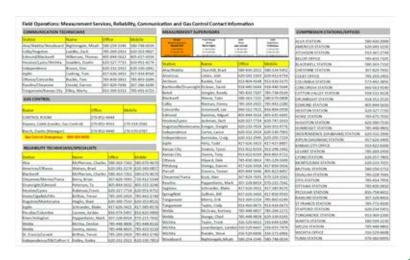


CSI CONTACT LIST

- Updated office & field contact sheets have been posted to CSI
- Make sure you're using correct domain for emails southernstar.com
- Please contact us with questions any time
- https://csimain.southernstar.com/App/InformationalPostings/OtherPostings/ContactUs



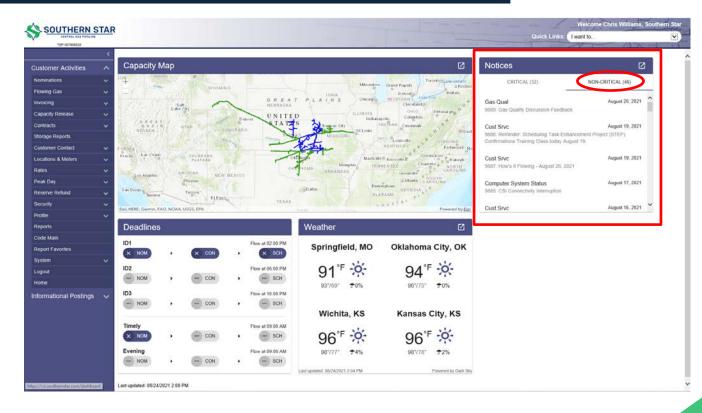






CUSTOMER SERVICE UPDATES

- Non-Binding Open Season results
- ROFR Postings and future Open Seasons
- Energy Insights Survey







Virtual Event:

October 12, 2021

9:00 W - 75:00 W CZT

Sustainable partners for the future.

CUSTOMER SERVICE

Matt McCoy, Director of Commercial Services

O: 270-852-4450 **C**: 270-925-9818

E: Matthew.S.McCoy@southernstar.com



Robin Joska, Strategic Accounts Manager

O: 270-852-4565 **C:** 270-302-5007

ICE: rjoska

E: Robin.Joska@southernstar.com



Kurt Gregson, Marketing Analyst Sr

O: 913-422-6320 C: 913-213-7821 ICE: kgregson

E: Kurt.Gregson@southernstar.com



Scott Warren, Marketing Analyst Sr.

O: 270-852-4559 C: 270-302-6433 ICE: swarren

E: Scott.Warren@southernstar.com



Buster Ashley, Customer Service Rep

O: 270-852-4546 C: 270-314-1436 ICE: bashlev

E: Buster.Ashley@southernstar.com



Chris Williams, Customer Service Rep

O: 270-852-4544 C: 270-314-1143 ICE: cwilliams25

E: Chris.Williams@southernstar.com



MEASUREMENT



MEASUREMENT TEAM



<u>Leia Westerfield</u>
Analyst II, Measurement Data

270-852-4623 Leia.N.Westerfield@southernstar.com



<u>Tamara Morgan</u>
Analyst I, Measurement Data

270-852-4667 Tamara.Morgan@southernstar.com



<u>Danielle Randolph</u>
Analyst I, Measurement Data

270-852-4593
Danielle.Randolph@southernstar.com



Ryan Edge
Leader, Customer Solutions &
Measurement
270-852-4744
Ryan.Edge@southernstar.com

sscmeasurement@southernstar.com

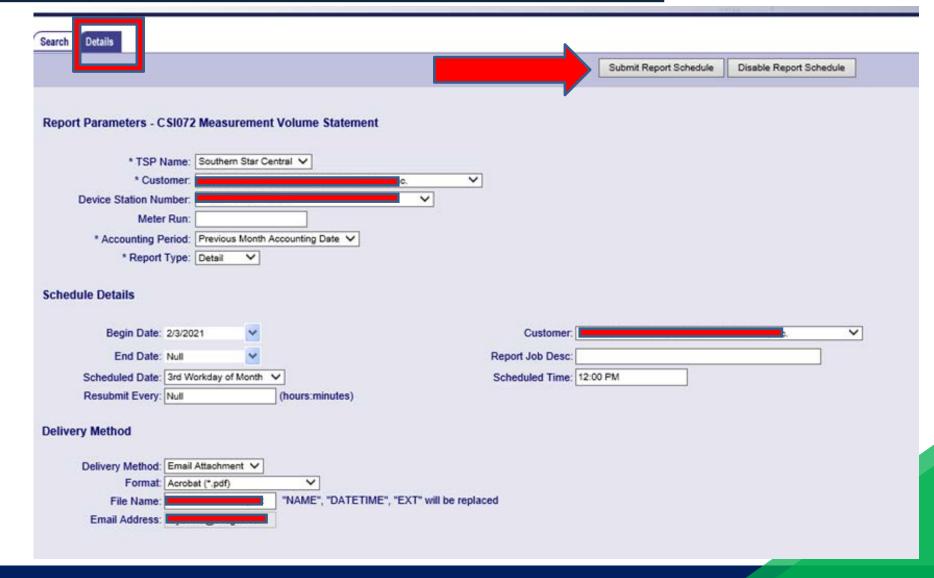




TSP 007906233

Nominations Flowing Gas Invoicing Capacity Release Contracts Storage Reports **Customer Contact** V Locations & Meters Rates Peak Day Reserve Refund Security Profile ^ My Profile Password Report Subscription

CSI REPORT SUBSCRIPTION DETAILS





DATA SHARE AGREEMENTS

Check list

- □Contact measurement analyst team
- □ Request and submit your company Umbrella Agreement.
- □Electronic Flow Measurement EFM options for Data Sharing.
- □ Exhibit B Data Share Agreement details completed for individual sites and locations.

**Southern Star will provide this service free of any monthly service charge, as a convenience to our customers.





☐ Gas Quality Port
☐ Meter Pressure
☐ Alternate Pressure (specify in comments)
☐ Differential Pressure (Orifice Meters)
☐ Flow Control Set Point
☐ Pulse Output (PD, Rotary, Turbine, Ultrasonic Meters)
☐ Temperature
☐ Individual Meter Run Volumes
☐ Total Station Volumes
☐ Serial Connect to Gas Chromatograph
□ BTU
☐ Relative Density
□ CO2
☐ Nitrogen
☐ Methane
☐ Ethane
☐ Propane
☐ Iso-Butane
☐ Normal Butane
☐ Iso-Pentane
☐ Normal Pentane
□ C6+
☐ Flow Control SP

ELECTRICAL CLASSIFICATION AND INSTALLMENT

BILLING



INVOICE AND STATEMENT EMAILS



CSI emailed each contact 3 copies of invoice after July closing.



Our new ERP system emailed 4 copies of statement balances the next day.



A testing environment of the new ERP system emailed several copies of old statements as well.



Testing has been ongoing this month to ensure customers only receive one invoice at close and a statement balance of due at end of the month.

BILLING TEAM

Derek Hibbs, Leader

Customer Billing

O: 270-852-4573 C: 270-929-8120

Derek.Hibbs@southernstar.com



Amanda Mudd

Billing Analyst

O: 270-852-4574

Amanda.Mudd@southernstar.com



Lisa Bryant

Billing Analyst

O: 270-852-4626

Lisa.Bryant@southernstar.com





RATES



RATE CASE

- Rate case was filed on April 30, 2021 (RP21-778).
 - A Tech Conference on the proposed Modernization Program (MOD II) was held on August 10th.
 - We've received several sets of data requests and are working hard to complete those as soon as possible.



GAS QUALITY

- Gas quality meetings were held on July 10th and on August 12th, the links for those presentations are below.
 - <u>June 10, 2021 Slides</u>
 - August 12, 2021 Slides
- Please share any questions or feedback you have by the end of the day tomorrow, August 27th. Questions/feedback can be emailed to Adam Wallace:
 adam.wallace@southernstar.com.
- If needed, we'll have a follow-up call in mid September
- Plan on filing with FERC by October 1, 2021.
- Thank you to everyone who is participating!



What is the date of the Virtual Customer Meeting?

- A) October 1st
- B) September 13th
- C) October 12th
- D) It has already happened!

ricia Time!

PLEASE USE YOUR CHAT FUNCTION TO SUBMIT YOUR ANSWER!



