

- PLS/Storage/IM Payback AOS Training on 9/9/2021
- New Nomination and Confirmation Screens are now available (for nominations effective for gas day 10/1/2021 forward)
- Commercial Service Resource Library





UPCOMING STEP PROJECT TRAINING

Attention all Southern Star Customers - Please Join Us

Southern Star will be hosting a Scheduling Task Enhancement Project (STEP) training session for our customers. This training session will focus on "PLS/Storage/IM Payback AOS Training". Please join us on September 9th, 2021from 2:00 – 3:00 PM CCT for a live Microsoft TEAMS meeting.

MARK YOUR

Please sign up for this training by emailing: ssccsbusinessanalysts@southernstar.com

Customers who sign up for the TEAMS meeting will be emailed a meeting invitation with instructions and call-in

information.

PLEASE NOTE: This call is intended solely for Southern Star's customers.

If you have any additional questions, please feel free to contact one of following Business Analysts listed below.

Stephanie Hathaway Office: (270) 852-4572

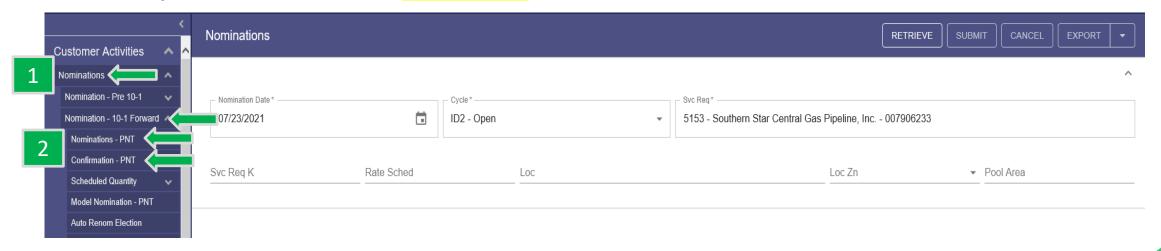
David Tipmore Office: (270) 852-4591





Scheduling Task Enhancement Project (STEP)

- August and September Nominations and Confirmations will be entered on existing nomination and confirmation screens
- New Nomination and Confirmation Screens are now available (for nominations effective for gas day 10/1/2021 forward) PNT Scheduling begins gas day October 1st, 2021





COMMERCIAL SERVICE RESOURCE LIBRARY

Commercial Service Resource Library

Sample of Available Training Videos:

• Confirmation Instructions

Creating Storage Nominations

Imbalance Payback and Authorized Overrun Nominations

Interpreting Balance Box Data

Park and Loan Nominations

Understanding PNT Ranks

Southern Star 101

