

MONTHLY UPDATE

2:00 pm CCT

November 21, 2019



SOUTHERN STAR
CENTRAL GAS PIPELINE




AGENDA

- Safety Moment
- PSO / Storage / Winter Notices
- CSI Updates
- Marketing & Customer Service
- Scheduling
- Energy Insights
- Capacity Release and Rate Adjustment Enhancements
- Q&A

PSO

(PLANNED SERVICE OUTAGE)



SOUTHERN STAR
CENTRAL GAS PIPELINE
TSP 00790623

Customer Activities

Login

Informational Postings

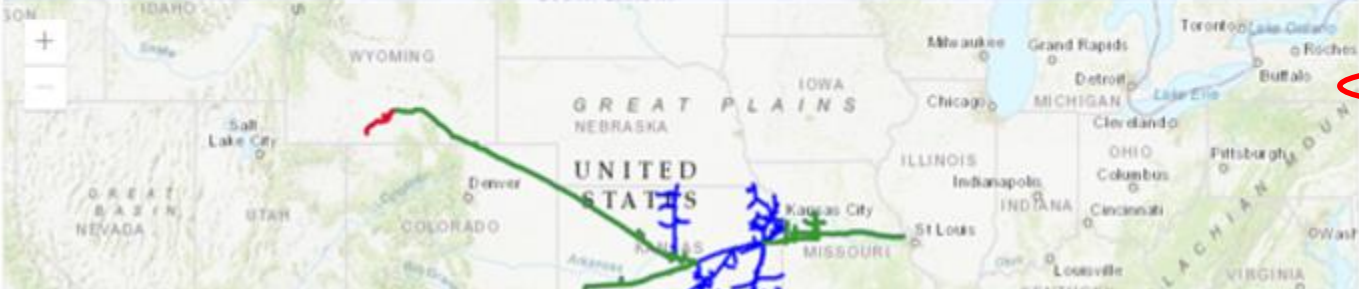
Capacity

Gas Quality

Index of Customers

Locations

Capacity Map



Quick Links:

I want to...
Go to Customer Activities
Find a form
Service Request
Service Request Amendment
Service Request Bid Form
Electronic Contracting Form Of Service
CSI Access Form
EDI Request Form
Contact Us
PSO Dashboard

PSO
Planned Service Outage
Constraints

No Reduction
Reduction between 0% to 25%
Reduction between 25% to 50%
Reduction between 50% to 75%
Reduction between 75% to 100%

Unit Maintenance, NEC Panel, and Electronic Fuel Checks - 9/3/2019 to 11/1/2019
9% Capacity Reduction at Levant CS Area Constraint

Saginaw Turbine Maintenance and Modernization Upgrades - 9/23/2019 to 10/26/2019
38% Capacity Reduction at Saginaw CS Area Deliveries Area Constraint

Smart Pigging - 10/22/2019 to 10/24/2019
100% Capacity Reduction at Oklahoma Cogeneration Plant Location Constraint

Smart Pigging - 10/22/2019 to 10/24/2019
0% Capacity Reduction at South Maysville Delivery Area Constraint

Smart Pigging - 10/22/2019 to 10/24/2019
77% Capacity Reduction at South Maysville Receipt Area Constraint

Smart Pigging - 10/22/2019 to 10/24/2019
50% Capacity Reduction at NGPL Carter Location Constraint

Blackwell North Station ESD Testing & Grabham Station ESD Testing - 10/23/2019 to 10/24/2019
45% Capacity Reduction at Blackwell CS Area Constraint

Constraints
*Click on item for details

Download PSO PDF Version

Historical Average ID3 Schedule Volume through Constraints (Dth/d)

16

44121 | Alfalfa City Ok | Delivery
167 | Amarillo NG Canadian | Delivery
17404 | Anderson | Delivery
162 | Arkla Woodward Co. Delivery | Delivery
904 | Arnett | Delivery
17406 | Ash Grove, Walnut Grove & Wil | Delivery
17408 | Aurora | Delivery
38522 | Avant Utilities | Delivery
38522 | Avant Utilities | Delivery
2008 | Barnsdall | Delivery
2008 | Barnsdall | Delivery

Constraint Locations
Constraint Pooling Areas

Last update: a few seconds ago

Southern Star 2019 Planned Service Outage

Work Activity					Operational Capacity Information	
Status	Projected Start Date	Projected Return To Normal Date	Location	Type Of Work	Capacity After Reduction Formatted	Reduction Percent Formatted
	Nov 19, 2019	Nov 23, 2019	Blackwell Edmond	Smart Pigging	0 Dth/d ETC - Crescent (Location 16999) 0 Dth/d EOIT Noble (Location 15011) 75,000 Dth/d NGPL Carter (Location 17069) 30,000 Dth/d Edmond CS w/ OK (Location 445535)	100% Reduction - (Location 16999 - ETC - Crescent) 100% Reduction - (Location 15011 - EOIT Noble) 50% Reduction - (Location 17069 - NGPL Carter) 76% Reduction - (Location 445535 - Edmond CS w/ OK)
	Nov 26, 2019	Nov 27, 2019	Oklahoma Co, OK	Smart Pigging	35,000 Dth/d South Maysville Receipt (Location 444002) 75,000 Dth/d NGPL Carter (Location 17069) 0 Dth/d OG&E E Frontier Plant (Location 41)	73% Reduction - (Location 444002 - South Maysville Receipt) 50% Reduction - (Location 17069 - NGPL Carter) 100% Reduction - (Location 41 - OG&E Frontier Plant)
New	Dec 3, 2019	Dec 4, 2019	Ratliff C/S	Ratliff Station ESD	0 Dth/d NGPL Carter (Location 17069)	100% Reduction - (Location 17069 - NGPL Carter)
	Dec 4, 2019	Dec 5, 2019	Blackwell CS	Station ESD	320,000 Dth/d Blackwell CS (Location 445511)	45% Reduction - (Location 445511 - Blackwell CS)
Revised	Dec 4, 2019	Dec 5, 2019	Ratliff C/S	Ratliff Unit Maintenance	40,000 Dth/d NGPL Carter (Location 17069)	73% Reduction - (Location 17069 - NGPL Carter)

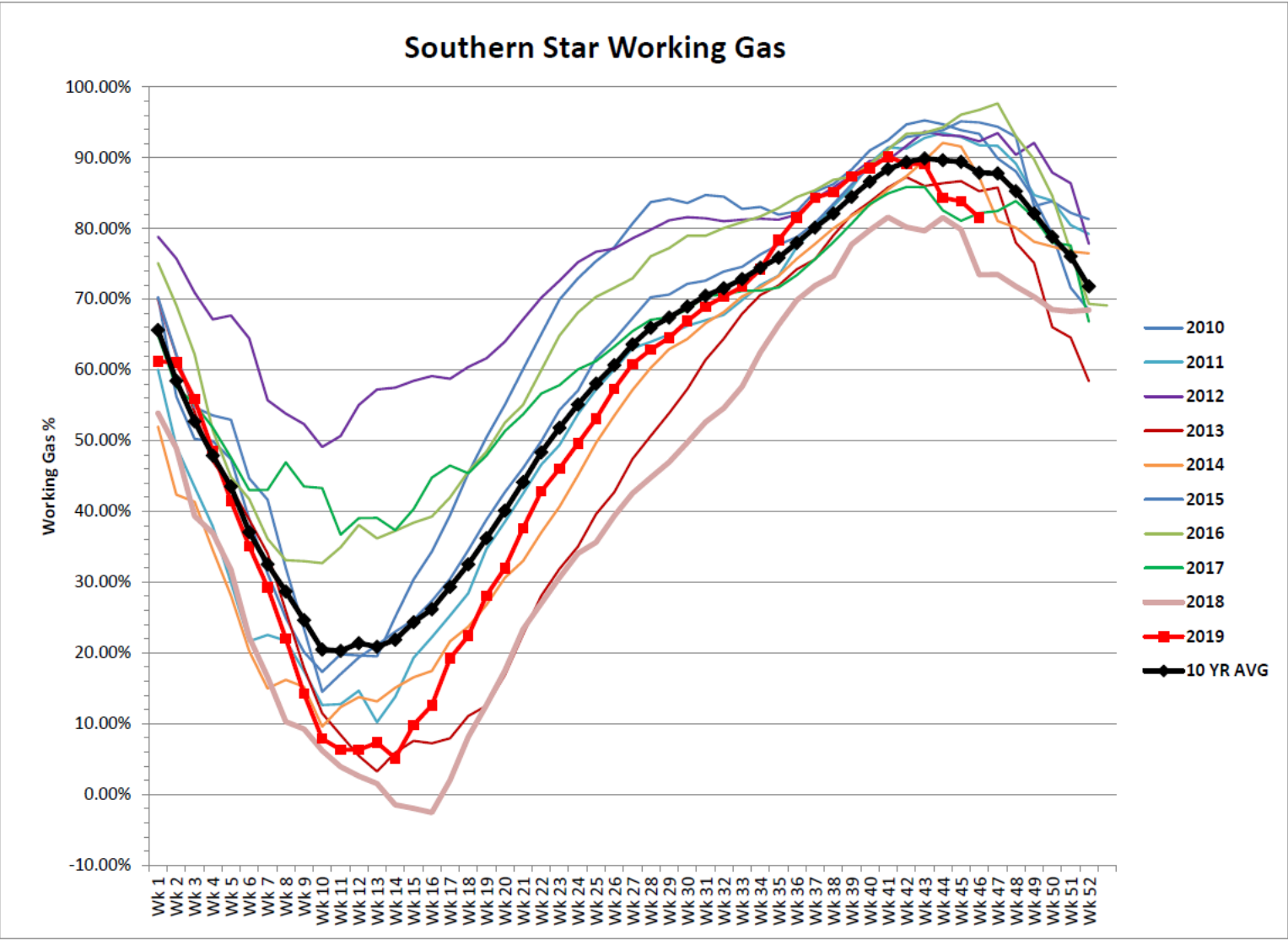
PSO Updates

- Saginaw turbine maintenance and modernization complete and has been removed
- Blackwell ESD added for December
- Ratliff station ESD has been added with unit maintenance
- Looking to close out the year with PSO activities in early December

STORAGE UPDATE

Storage Updates

- Hit storage hard the first part of November to drop below the 10-year average
- With the warm weather this week we have been able to put nearly 1Bcf back in storage since the last update 11/15/19
- Winter Weather Watch
 - Colder than normal temperatures forecasted
 - Makeup for ISS withdrawals, PLS withdrawals, incremental loans, and other off system activity limited
 - Typically issued for temperatures 15°- 20° in our Market Area
- Winter Weather Warning
 - Significant cold front forecasted
 - Firm Storage withdrawals limited to MDWQ
 - TSS/STS contracts need to ensure flowing gas to storage gas withdrawal is per contractual agreement
 - Makeup for ISS withdrawals, PLS withdrawals, incremental loans, and other off system activity not available
 - Typically issued for temperatures below 15°



CSI UPDATES

CSI – 2019 UPDATES

- Rate Adjustments
- Capacity Release Enhancements
- Training

MARKETING & CUSTOMER SERVICE

Contact us with questions any time

<https://csimain.southernstar.com/App/InformationalPostings/OtherPostings/ContactUs>

SOUTHERN STAR Commercial Services			
Town Hall, VP, CEO & COO Patricia J. Sullivan C: 270-632-4672 F: 270-632-5000 psullivan@southernstar.com			
Support Leadership			
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Midwest Contact:			
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Other Products			
Shelley Payne Shelley Payne C: 270-632-4672 F: 270-632-5000 paynes@southernstar.com	Other Products Shelley Payne Shelley Payne C: 270-632-4672 F: 270-632-5000 paynes@southernstar.com	Other Products Shelley Payne Shelley Payne C: 270-632-4672 F: 270-632-5000 paynes@southernstar.com	Other Products Shelley Payne Shelley Payne C: 270-632-4672 F: 270-632-5000 paynes@southernstar.com
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[illegible]

Future Topic Recommendation

Email -> Robin.Joska@southernstar.com

AVAILABLE CAPACITY

LINE SEGMENT SUMMARY	
3 ALDEN STORAGE	315 STRAIGHT-BLACKWELL
45 CHASE	333 BLACKWELL-HAYSVILLE
50 COLONY STORAGE	334 TALLANT-SHIDLER
87 ELK CITY STORAGE	335 BLACKWELL-SHIDLER
90 FALLS CITY	340 CEMENT
95 FORT SCOTT	357 DRUMRIGHT-COTTON VALLEY
115 GLAVIN-KANSAS CITY	380 PERRY-BLACKWELL
117 BLACKWELL-GRABHAM	385 MAYSVILLE
120 HESSTON-WICHITA	390 EDMOND-DRUMRIGHT
130 KANSAS-HUGOTON	400 OKLAHOMA CITY
140 HESSTON-OTTAWA	405 RINGWOOD
145 OTTAWA-SOUTH GLAVIN	410 COTTON VALLEY-GRABHAM
170 McLOUTH STORAGE	422 WEBB STORAGE
177 NEODESHA	423 JANE
180 TOPEKA	425 CARROLLTON
195 NORTH WELDA STORAGE	450 SOUTHERN TRUNK RANGELINE
190 OTTAWA-GLAVIN	455 SPRINGFIELD
195 OTTAWA-ST. JOE	458 CANADIAN-BLACKWELL
220 PIQUA STORAGE	490 RAWLINS-HESSTON
225 QUAPAW	493 OTTAWA-NEOSHO RIVER
235 SEDALIA	495 GRABHAM-WELDA
250 ST. JOE	496 WELDA-OTTAWA
255 SOUTH WELDA STORAGE	497 HOGSHOOTER
260 SOUTHERN TRUNK	498 CAMBRIDGE
265 SUPERIOR	
295 WICHITA-DOUGLASS	
300 WICHITA-OTTAWA	

(185) — LINE SEGMENT NUMBERS

POOLING LEGEND	
1	RAWLINS-HESSTON POOL (RH)
2	KANSAS HUGOTON POOL (KH)
3	STRAIGHT-BLACKWELL POOL (SB)
4	CANADIAN-BLACKWELL POOL (CB)
5	SOUTH EDMOND POOL (SE)
6	EDMOND-BLACKWELL POOL (BE)
7	KANSAS-OTHER POOL (KS)
8	OKLAHOMA-OTHER POOL (OK)
9	MARKET AREA POOL (MA)

INTERCONNECTIONS WITH OTHER COMPANIES	
PIPELINE CO.	GAS DELIVERED
LOCATION	GAS RECEIVED
DIRECTION	BIDIRECTIONAL

INTERCONNECTING COMPANY ABBREVIATION LIST	
ANR	ANR PIPELINE COMPANY
BMM	BLUE MOUNTAIN MIDSTREAM
CIG	COLORADO INTERSTATE GAS CO.
CPP	CHEYENNE PLAINS
EGT	ENABLE GAS TRANSMISSION
EOIT	ENABLE OKLAHOMA INTRASTATE TRANSMISSION
ETC	ETC FIELD SERVICES
KUST	KANSAS GAS SERVICE TRANSMISSION (ONE GAS)
MCMC	MID-CONTINENT MARKET CENTER
NGPL	NATURAL GAS PIPELINE CO. OF AMERICA
NNG	NORTHERN NATURAL GAS CO.
OGT	ONEOK GAS TRANSPORTATION
OKTEX	OKTEX PIPELINE COMPANY
OWT	ONEOK WESTEX TRANSMISSION
PEPL	PANHANDLE EASTERN PIPELINE CO.
PSCO	PUBLIC SERVICE CO. OF COLORADO (XCEL)
QUESTAR	QUESTAR PIPELINE COMPANY
TIGT	TALLGRASS INTERSTATE GAS TRANSMISSION
TW	TRANSWESTERN PIPELINE COMPANY

40k (to PMI or
NNG Kiowa)

100k (NNG
Kiowa)

100k+

63k (OGT)
108k (TW)
150k (NGPL)

 **SOUTHERN STAR**
CENTRAL GAS PIPELINE

NON-CONFIDENTIAL
CUSTOMER SYSTEM MAP

0 20 40 60 80 100
APPROXIMATE SCALE IN MILES

OPEN SEASONS

(AVAILABLE CAPACITY)

- **Benefits:**

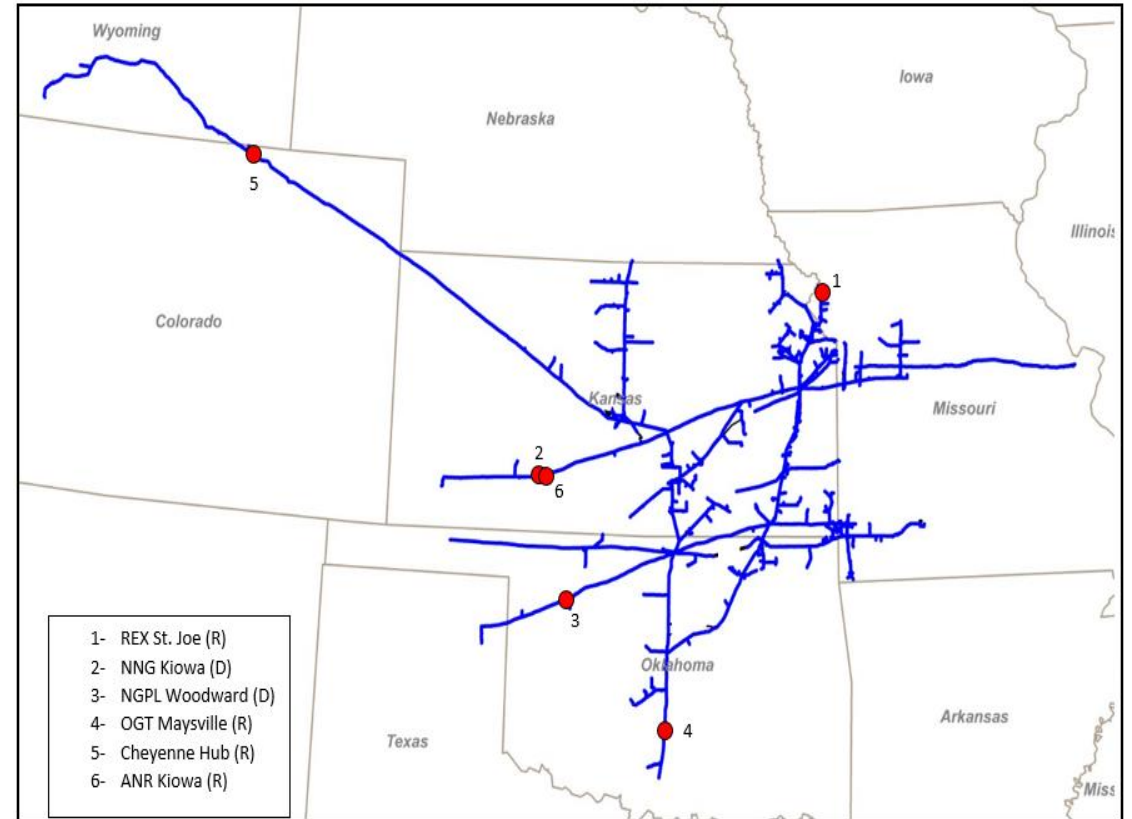
- **Transparent**
- **Timeline flexibility**
- **Address large customer audience at once**
- **Non-discriminatory**

- **Straight-Blackwell (SB) capacity Open Season is underway**
Service may commence April 1, 2020
Bid Period ends TODAY Nov 21, 2019 @ 4:00 PM CCT

NEW PIPELINE INTERCONNECTS

- Rex St. Joe (R)
- NNG Kiowa (D)
- NGPL Woodward (D)
- OGT Maysville (R)

These four interconnects are scheduled to be active by the end of 2019. Please reach out to your customer service representative if you have any questions.



SCHEDULING

SCHEDULING UPDATES

NEW CCR UPGRADES:

- Implemented on 11/1 in order to help performance internally

POSTING OF SCHEDULING EXAMPLES:

Contract Rights			
Svc Req K	RSC	Pri Loc	MDQ
TA1	FTS	R1	200
TA2	ITS		
TA3	FTS	R3	200

Nomination Data								
Svc Req K	Flow Dir	Up Dn K	Loc	Nom Qty	Rank	Avail Cut Qty	Cut Qty	Sch Qty
TA1	Del			200	500	200	0	200
TA1	Rec	PA1		200	500	200	0	200
TA2	Del			100	500	100	100	0
TA2	Rec	PA1		100	500	100	100	0
TA3	Del			200	500	200	50	150
TA3	Rec	PA1		200	500	200	50	150
PA1	Del	TA1		200	3	200	0	200
PA1	Del	TA2		100	1	100	100	0
PA1	Del	TA3		200	2	200	50	150
PA1	Rec		R1	200	3	200	150	50
PA1	Rec		R2	100	1	100	0	100
PA1	Rec		R1	200	2	200	0	200

R1 total 400 nom

R2 total 100 nom

Constraint - 350 allowed

200 primary rights thru constraint

100 interruptible rights thru constraint

200 secondary rights thru constraint

Step 1 - Determine all noms for the constraint area.

Step 2 - Assign zero available cut quantities to downstream receipts or upstream deliveries.

Step 3 - Assign available cut quantities for all remaining noms within the constraint area based on rankings.

Step 4 - Assign priority of service through the constraint to the receipt noms on the take-away transport contracts using contractual rights.

Step 5 - Allocate take-away transport contract receipt noms. Only cut noms with available cut capacity.

Step 6 - Balance all contracts and logical points with available cut quantities based on rankings.

PARK & LOAN PRIORITIES

- As stated in the Southern Star tariff Park and Loan scheduling priority is based off your “Daily Unit Rate”
 - Section 7 (pg154) “Allocation of Service” of the PLS Rate Schedule portion of the Tariff references the scheduling priority of PLS activity.

7. ALLOCATION OF SERVICE

In allocating or curtailing service among PLS Shippers under this rate schedule, Southern Star shall give service priority based on PLS Shipper's willingness to pay the highest rate for such service (not to exceed the maximum rate for such service under Southern Star's PLS Rate Schedule with PLS Shippers paying the highest unit rate, or PLS Shippers, which when given notice of pending interruption of service are willing to pay the highest unit rate, receiving first priority and so on (with service allocated on a pro rata basis among PLS Shippers willing to pay the same unit rate for such service).

- For both PAL and IT, you can bid up to our max daily rate for a particular GD in order to get a higher priority of service
- No bumping after ID2, regardless of priority of service

COMMERCIAL SERVICES

ENERGY INSIGHTS

- August – October 2019 – All personal Interviews with Wayne Rechnitz
- Important Goal Metric at Southern Star
- Customer Feedback is always valued, analyzed and acted on
- 2019 Main themes:
 - Return to “customer focused” approach
 - Knowledge across the functional teams has improved (Training needs to continue)
 - Focus on timely and accurate responses & decision-making process
 - PSO and Planning Initiative marked a positive change (PSO Dashboard/Communication)



RATE ADJUSTMENTS

JULIE PRICE

RATE ADJUSTMENTS

- Customer has ability to electronically request a rate adjustment
- Create from within the Contracts screen
- Entire Process completed Electronically
- Helpful error messages and informational tips
- Improved Navigation

- <
- Customer Activities >
- Nominations >
- Flowing Gas >
- Invoicing >
- Contracts ←
- Service Request
- Contract ←
- Admin Contract
- Reports
- Rate Adjustment - OLD
- Storage Reports
- Customer Contact >
- Locations & Meters >
- Security >

Contract Search

Svc Req:

Svc Req K:

Process Status:

Active On Date:

Rate Schedule:

Terminated Between: and

Clear Filters

Reset Sort

Reset Columns

	Svc Req K Prefix ↑	Svc Req K Id ↑	Svc Req Id	Status	Begin Date ↑	End Date	Effective Date	Termination Date	Rate Sch	Svc Req Prop	Svc Req Name
Select	TA	28716	4861	Active	10/30/2019	11/30/2019	6/14/2019	11/30/2019	ITS	13790	
Select	TA	28716	4861	Active	11/30/2019	12/30/2019	6/14/2019	12/30/2019	ITS	13790	

1

...

Items per page

1 - 2 of 2 items

Retrieve

General Information

Detail

Comments 0

Attachments

Documents

Amendments

Rate Adjustment



Contract Information

Process Status: Active

Location Zone: Market

Rate Agreement Category: Standard

FERC Filing Date: Not Filed

Release Type:

Original Effective Date: 06/14/2019

Version Begin Date: 10/30/2019

Segmented Contract: ☐

Service Agreement Category: Conforming

Contractual Renewal: ☐

Negotiated Rate: ☐

Surcharge: ☐

Original Termination Date: 07/31/2019

Version End Date: 11/30/2019

+ Create Rate Adjustment					
	Id	Routing Status	Process Status	Rate Adjustment Created Date	
View	23660	Pending CSR Review	Submitted	11/5/2019 7:06 PM	
View	23647	Complete	Executed	11/4/2019 11:50 PM	
View	23646	Complete	Executed	11/4/2019 11:46 PM	
View	23645	Complete	Executed	11/4/2019 11:41 PM	
View	23644	Complete	Executed	11/4/2019 11:32 PM	
View	563	Complete	Executed	12/17/2010 2:08 PM	
View	569	Complete	Executed	12/17/2010 2:29 PM	
View	568	Complete	Executed	12/17/2010 2:26 PM	
View	567	Complete	Executed	12/17/2010 2:23 PM	

Rate Adjustment Page

Original Effective Date:07/01/1998

Original Termination Date:04/01/2023

Rate Adjustment

Save

Rate Adjustment Information

Rate Begin Date:11/15/2019

Rate End Date:02/15/2020

Rate Adjustment Type:Locations - Delivery

Location Zone:Production - TA

Charge Type:RES

Electronic Signature Acceptable:☒

Non Standard:☐

Has Incremental Charge:☐

Negotiated Rate:☐

Supersede:☐

Rate Entry:Rate Period

Begin Date	End Date	Rate
11/15/2019	02/15/2020	0.050000

Note: You can enter more than one rate and time frame.

Production

Delivery

Open Selector

Del Loc	Del Loc Name	Line Segment	Pooling Area	Order #	Loc Type
172	Gordon Evans Plant	120 - Hesston-Wichita	KS	9000	Primary

Errors Upon Saving

Preview Rate Adjustment Save

This rate adjustment is pending submission.

Submit Withdraw

Approval Process Begins

Preview Rate Adjustment

This rate adjustment is pending review by a customer service representative.

Approve Needs Correction Reject

Approvals Required to Process a Rate Adjustment Electronically

History

Action	User	Date
TSP Execution Of Rate Adjustment	Scott Warren	Nov 4, 2019 11:53:59 PM
Service Requester Executed Rate Adjustment	Scott Warren	Nov 4, 2019 11:53:08 PM
DOA Approval for Rate Adjustment	Scott Warren	Nov 4, 2019 11:51:30 PM
Service Requester Approved Rate Adjustment	Scott Warren	Nov 4, 2019 11:51:22 PM
Customer Service Representative Approved	Scott Warren	Nov 4, 2019 11:51:02 PM
Submitted Rate Adjustment	Scott Warren	Nov 4, 2019 11:50:55 PM

CAPACITY RELEASE

STEPHANIE HATHAWAY

CAPACITY RELEASE

- Modern Look
- Improved Navigation
- Streamlined with fewer fields
- Helpful error messages and informational tips
- Flexible ability to save without completing all fields
- Additional Discount Indicator field
 - Very important when releasing from rate adjusted contract!

OLD SCREEN

<div>SearchOffer</div>	
Offer InfoRateQuantity/LocationTerms >	
TSP/Name: 007908233 - Southern Star Central Gas Pipeline, Inc.	
Process Status: Saved	Status: Original
<u>Releaser Information</u>	
Releaser Name:	Releaser Prop:
<div>Select Releaser</div>	Releaser:
Rel Contact:	

New Offer

OFFER INFO

RATE

QUANTITY/LOCATION

TERMS

Releaser Information

Releaser Data *
127 - BP Energy Company - 625275755

Rel Contact *
Suzy LeDent

Contract Information

Rel K *
TA27687

Rate Sch (Releasing)
FTS

Rate Sch (Replacement) *
FTS

Loc/QTI Desc *
Mainline quantity

Loc Zn *
Production

Prev Rel
2

Rel K St Date
11/01/2018

Rel K End Date
01/01/2020

Rel St Date *
11/18/2019

Rel End Date *
11/22/2019

Perm Rel Desc

Rel Type Desc

Pre-Arranged Customer Information

Prearr Deal Desc *
Offer is not subject to a prearranged deal

Bid Information

Bid Deal Desc *
Biddable deal

Repl SR Role Ind *
Other

Bid Eval Ind Desc
Present Value

Bid Eval

Bid T-brk
Pipeline's Tariff Reference

Shorter Term *
Offeror will not accept less than full term

Bid Per St Date
11/12/2019 10:26 am

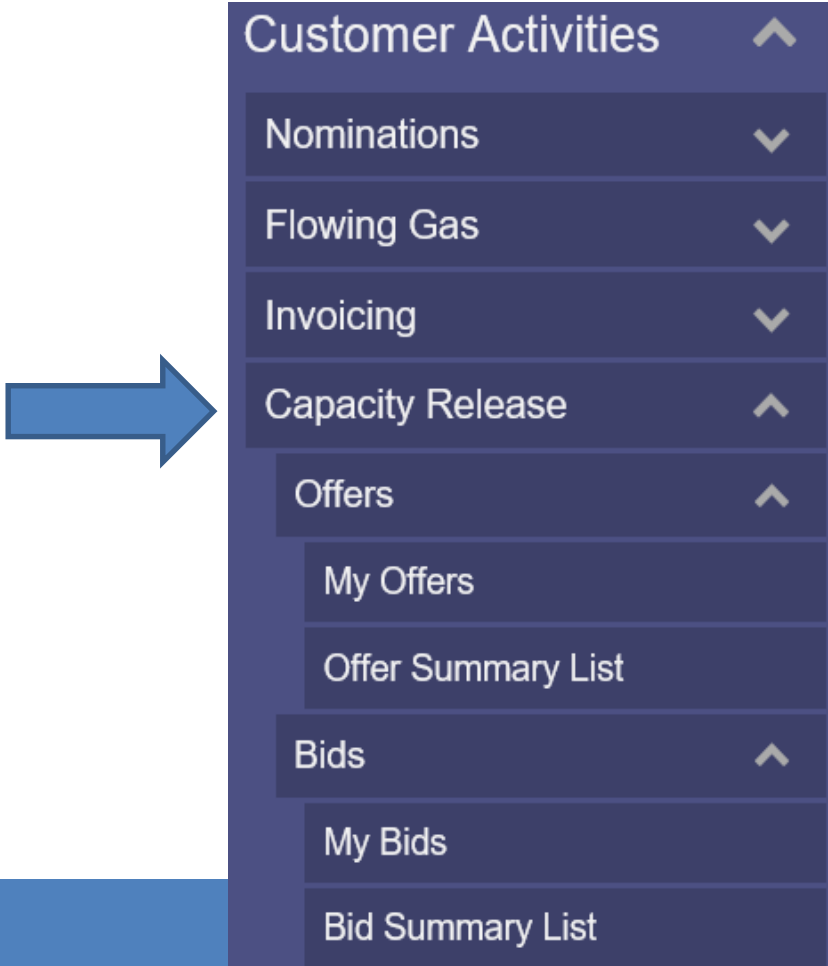
Bid Per End Date
11/13/2019 10:00 am

Rel Req Post Date

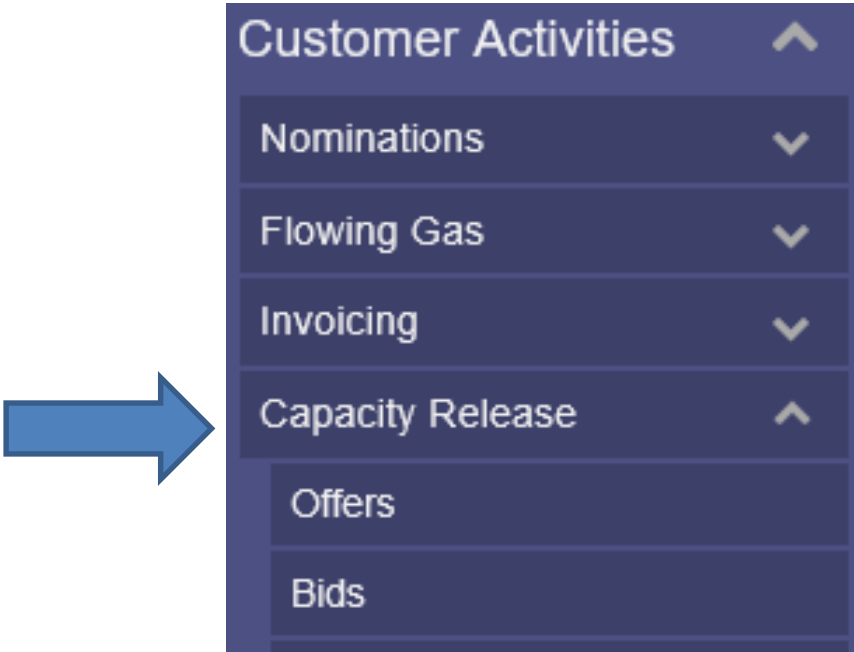
MODERN LOOK

IMPROVED NAVIGATION FROM THE MENU

OLD MENU



NEW MENU



IMPROVED NAVIGATION FOR BIDS

- Old Process

- Navigate to the Offer Summary List screen
- Enter a known Offer Number
- Select Retrieve
- Click CREATE BID

- New Process

- My Bids
- CREATE
-



Combined Data

Releaser Information

Releaser Data *

127 - BP Energy Company - 625275755

Related Field Defaults

Pre-Arranged Customer Information

Prearr Deal Desc *

Offer is not subject to a prearranged deal

Bid Information

Bid Deal Desc *

Biddable deal

2019
Nov 12 11:25 AM
PM



< November 2019 >

Su	Mo	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

Limited date pickers

HELPFUL MESSAGES

OFFER INFO

!

 RATE

!

 QUANTITY/LOCATION

Offer No

Rel K
TA27687

Rate Form / Type Desc *

Rate Form/Type Desc cannot be blank.

Rel Acpt Bid Basis Desc *

Rel Acpt Bid Basis Desc is required.

Disc Ind *
Disc/Othr Loc/Payer-Repl SR

Surchg Ind Desc
Rate(s) stated include all applicable surcharges;no surcharge detail or surcharge total provided

!

 Max Offer Qty - K is required.

!

 RAPP Desc is required.

!

 Rate Form/Type Desc cannot be blank.

!

 Rel Acpt Bid Basis Desc is required.

!

 Rel SR Contng cannot be left blank.

!

 Stand-ahn Offer cannot be left blank.

← New Offer

OFFER INFO

RATE

QUANTITY/LOCATION

TERMS

TSP/Name

007906233 Southern Star Central Gas Pipeline, Inc.

Releaser Information

Releaser Data *

1053 - ConocoPhillips Company - 001368265

×

Rel Contact *

Sandy Lynn

Contract Information

Rel K *

TA13737

▼

Rate Sch (Releasing)

FTS

Rate Sch (Replacement) *

FTS

▼

Loc/QTI Desc *

Mainline quantity

▼

Loc Zn *

Production

▼

Prev Rel

2

Rel K St Date

11/01/2008

Rel K End Date

05/01/2021

Rel St Date *

📅

Rel St Date is required.

Rel End Date *

📅

Rel End Date is required.

Perm Rel Desc

▼

Rel Type Desc

Pre-Arranged Customer Information

Prearr Deal Desc *

▼

Prearr Deal Desc cannot be blank

Bid Information

Bid Deal Desc *

▼

Bid Deal Desc cannot be blank

Repl SR Role Ind *

▼

Rel Req Post Date

📅

FLEXIBLE CREATE & SAVE

Disc Ind *



Disc Ind is required.

Disc Ind *

No Disc



Disc/Othr Loc/Payer-Repl SR

Disc/Othr Loc/Payer-Rel SR

DISCOUNT INDICATOR FIELD

QUESTIONS

