

UNDERSTANDING YOUR SOUTHERN STAR INVOICE

Billing

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TRAINING OBJECTIVES

- Overview of what information is used to allocate volumes and calculate charges to contracts.
- Details of statement and invoicing processes.
- "Leadoff Hitter" for trainings in specific areas.
- Interaction and feedback
- Follow up questions
- Training Library



TOPIC AGENDA

- Nominations
- Measurement
- Allocations & Balancing
- Charge Calculation
- CSI Invoice Layout
- Rate Schedules & Charge Types
- Capacity Release
- Discount Agreements
- Imbalances & Cashouts
- PPA's
- Payments/Ledger Balances
- Invoicing Contacts & Agents



COMMERCIAL DATA SEQUENCE



NOMINATIONS

- Gas Day 9 AM to 9 AM
- Shippers can use their contracts to nominate receipts and deliveries
- Nominations are made at the location level
- Cycles
 - Day Ahead
 - Timely & Evening
 - Intraday 1, 2 & 3
- Final scheduled quantity with Intraday 3



MEASUREMENT

- All gas is measured by MCF at the meter and each meter is tied to a quality analysis stream.
- Quality is measured by a gas chromatograph or spot sample analyzed monthly in a lab.
- The BTU for that stream is applied to the MCF at the meter to calculate dekatherms.
- Dekatherms are the units on which our contracts and charged commodities are based.



ALLOCATIONS

- All charges are assessed at the location level.
- Allocations are calculated based on the contractual scheduled quantities and total applied measurement for the location.
- Daily Allocated totals are used to calculate commodity charges for each contract.



ALLOCATION METHODS

- Operators can create a pre-determined allocation calculation for their locations.
 - They can set allocation rank orders or percent basis.
- Each location has its own set allocation method.
 - OBA, Swing, and "Nom Alloc", scheduled=allocated.
 - Default 1, 2, & 3 have pro-rata calculations based on the setup for the operator.



ALLOCATION TOTALS

- Daily allocation totals have gross and net totals.
 - For receipts, fuel is calculated on the gross total for transportation contracts.
 - The net total (with fuel reduction) is the gas available at the location for each contract.
- Previous day allocation totals are typically available around 11:15 once the gas day closes at 9:00.



BALANCING

- Balances always finish up after allocation processes run.
 First look at updated daily and cumulative transport and storage balances are available by 11:30.
- Transport imbalances are net receipts vs gross deliveries.
 - (+) imbalances are due SSC
 - (-) imbalances are due shipper



BALANCING

- Storage balances always show as negative; if your storage gets to 0 and you still owe us gas, a positive transport imbalance will be created.
- Monthly IM and IP balances do not calculate until we run final data closing the month.
- CSI038 and CSI039 are reports that are available for shippers to view shipper balances during the month.



INVOICE CHARGES

- Charges are calculated on a daily basis.
- Contract and agreement details are used to calculate daily reservation volumes and rates.
- Allocation details are used to calculate commodity charges.
- Balance details are used to calculate storage and potential cash out charges.



CSI INVOICE LAYOUT



The first page of the invoice will list the customer's name/billable party, information for the specific invoice, such as date and due date, and will list the contracts along with the amount due per contract and the total invoice amount due. It also lists the remittance information for making payments.

Southern Star Central Gas Pipeline, Inc. Invoice Charge Summary by Contract Accounting Date: March 2021 Page: 1
Invoice Date: 4/7/2021
Invoice ID:
For Month of: March 2021
Due Date: 4/19/2021

Billable Party:



Contract	Transport Production Inv Amt	Transport Market Inv Amt	Total Transport Invoice Amt	Total Storage Invoice Amt	Total Invoice Amt	Disputed
	\$0.00	\$2,081.79	\$2,081.79	\$0.00	\$2,081.79	
	\$0.00	\$20,352.74	\$20,352.74	\$0.00	\$20,352.74	
	\$103.27	\$0.00	\$103.27	\$0.00	\$103.27	
Total	\$103.27	\$22,434.53	\$22,537.80	\$0.00	\$22,537.80	
Current Tot	tal Invoice Amt				\$22,537.80	
01-1-1						

Check Amount

For questions concerning this invoice or statement, please contact Lisa Bryant 1-270-852-4626 If disputed quantities, please fax copy to 1-270-852-5014 or email Lisa.Bryant@southernstar.com

**** Interest will be charged on Past Due Balances ****

Remittance Address: Southern Star Central Gas Pipeline, Inc. ATTN: Treasury P.O. Box 20010 Owensboro, KY 42304-0010 Electronic Funds Transfer Address: JP Morgan Chase Bank, N.A. ABA Wire: 0-210-0002-1 ACH: 0-830-0013-7 A/C# 637008871 Louisville, KY



The second page of the invoice contains information on the charge type acronyms, fuel percentages, adjustment types, etc. The company contacts from Southern Star for Customer service, billing and scheduling for the specific customer will also be listed on this page.

Page: 2 Southern Star Central Gas Pipeline, Inc. Customer: 4/7/2021 Invoice Date: Notes and Remarks Accounting Date: March 2021 Invoice ID: Allocation Adjustment Types Charge Types Annual Charge Adjustment Default1 Default 1 Measurement Related ACA Reverse - Reversal of Measured Vol. Default2 Default 2 - STS Swing CMD Commodity Restate - Restate of Measured Vol. Default3 Default 3 CMP Commodity Pooled Pt. Cash Out Nom Alloc Allocation as Nominated CSH Allocation/Charges Related OBA OBA FOR Flow Order Penalty Manual - Manual Adjustment Percent Percent INJ Injections - Storage Shift - Receipt/Delivery Shift Prorata Prorata MC1 Modernization - Commodity Reverse - Reversal of Charge Rank MR1 Modernization - Reservation Rank Restate - Restate of Charge Swing Swing ORA Authorized Overrun Rate - Charge Adjustment of Rate ORC Overrun Capacity-Non Chargeable Min Bill - Minimum Bill Charge ORI ORI-INJ Measurement - Measurement Volume ORP **ORA Pooled Point** Adjustment Fuel Percentage ORU Adjustment - Balance Adjustment Unauthorized Overrun Transportation Storage Sto Reimburs - Storage Netting ORW ORA-WITHDRAWAL 0.0324 Production 0.0096 Reimbursement PLD Park & Loan Commodity Prod Backhaul 0.0009 RDA Reservation Delivery Credit - Storage Market 0.0324 0.0072 REA Reservation Assignment Credit REC Reservation Capacity - Storage RED Reservation Deliverability - Storage REF Reservation Market Rate - Storage RES Reservation All Volumes are in dekatherms. REV Reservation Volumetric RFA Reservation Market Rate Credit - Storage If you have any questions concerning this packet or any other services RVA Reservation Volumetric Credit we may be providing, please contact: STF Storage Fuel WDR Withdrawals - Storage Customer Service: Scott Warren 1-270-852-4559

1-270-852-4626

1-270-852-4629



Lisa Bryant

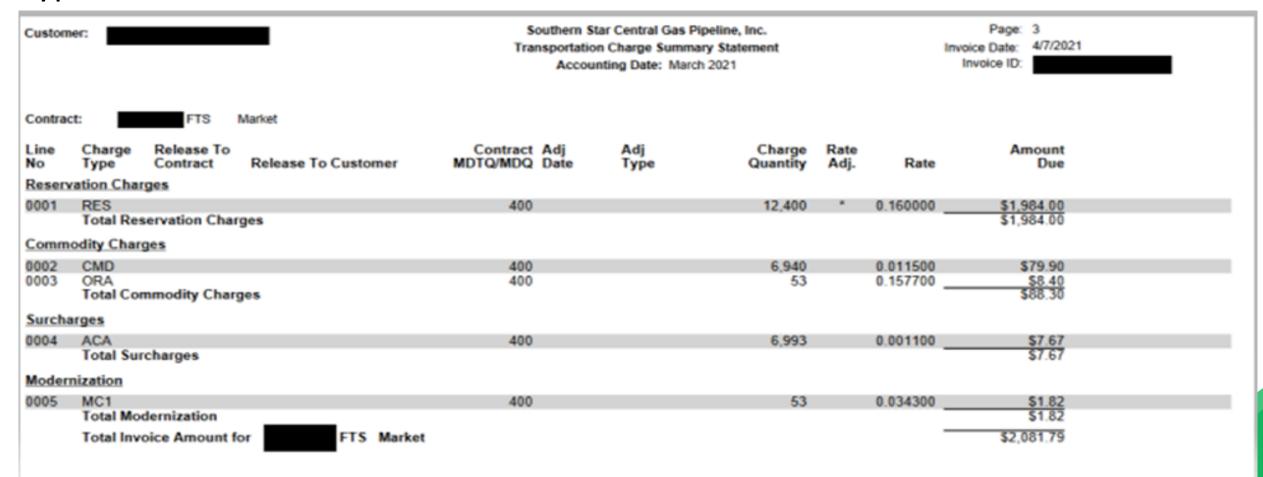
Shawn Brumfield

Gas Accounting/Invoicing:

Scheduling:

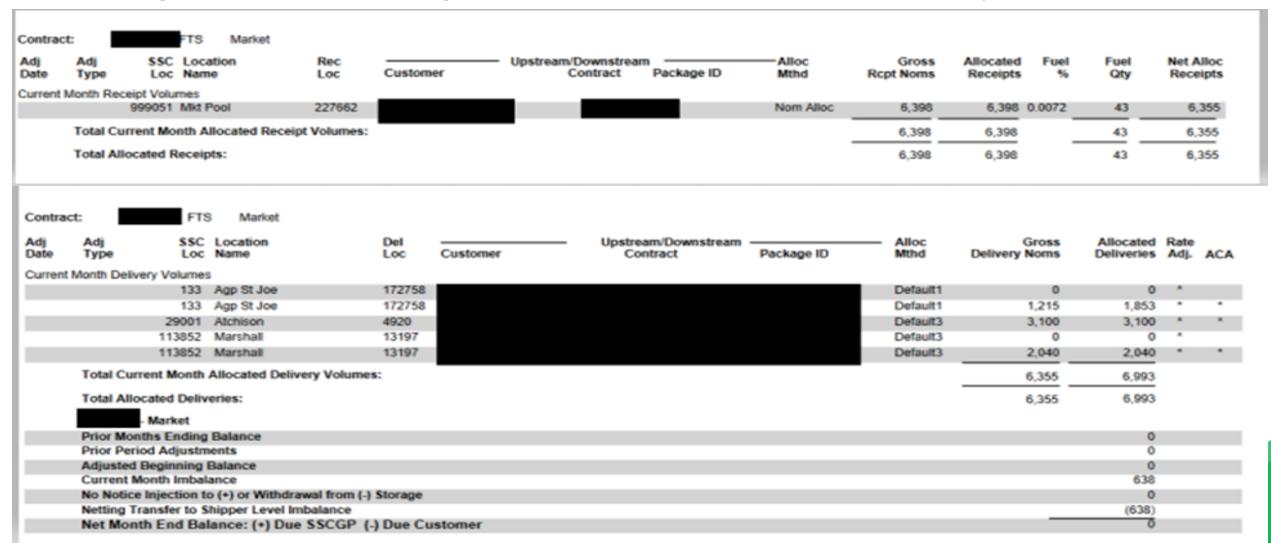
Note:

The next section of the invoice will have specific information for each contract. It will list charge quantities, rates and amounts due for the applicable charge types.



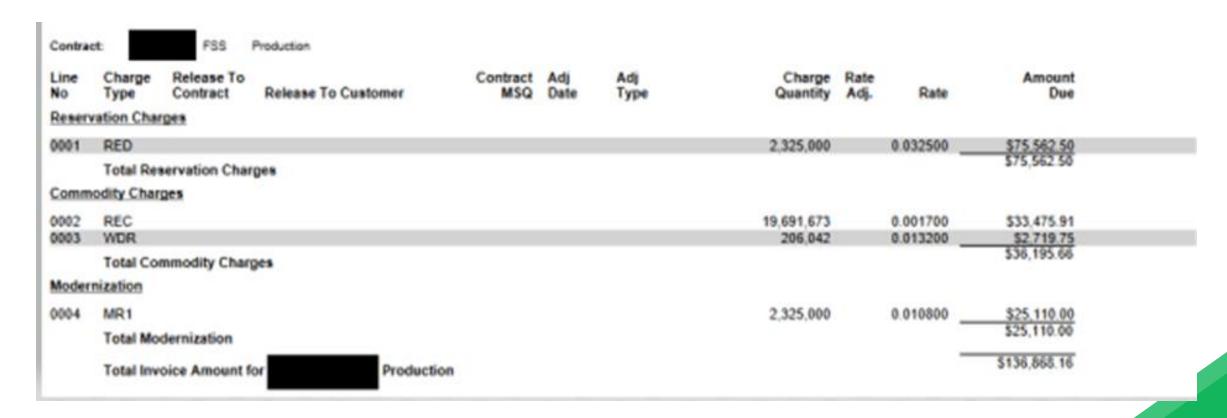


The invoice will also show receipts and deliveries per transportation contract, including the location, the gross and the net allocation with any imbalances.





Storage contracts will have a similar summary page for contractual, commodity and balance charges. It will list charge quantities, rates and amounts due for the applicable charge types.





The daily balance page shows all injections, withdrawals and balancing details per day. Commodity charges should tie to net injections and withdrawals. REC charges are assessed to the ending balance of each day.

Available f	MSQ: 2,475,000	Available MDWQ:	75,000			Prior Perio	h Ending Balance: d Adjustments: leginning Balance:	(737,003) 0 (737,003)
Day	Net Injection Qty	Fuel Qty	Withdraw Qty	Transfer Quantity	Ending Balance	Overrun	MDIQ	MDWQ
01		0	0	0	(737,003)	0	0	0
02		0	10,000	0	(727,003)	0	0	0
03	0	0	10,000	0	(717,003)	0	0	0
04	0	0	0	0	(717,003)	0	0	0
05	0	0	0	0	(717,003)	0	0	0
06		0	0	0	(717,003)	0	0	0
07	0	0	0	0	(717,003)	0	0	0
08	0	0	0	0	(717,003)	0	0	0
09	0	0	0	0	(717,003)	0	0	0
10	0	0	0	0	(717,003)	0	0	0
11	0	0	0	0	(717,003)	0	0	0
12		0	0	0	(717,003)	0	0	0
13	0	0	0	0	(717,003)	0	0	0
14		0	0	0	(717,003)	0	0	0
15	0	0	20,000	0	(697,003)	0	0	0
16		0	20,000	0	(677,003)	0	0	0
17	0	0	35,000	0	(642,003)	0	0	0
18		0	45,000	0	(597,003)	0	0	0
19		0	35,000	0	(562,003)	0	0	0
20	0	0	5,000	0	(557,003)	0	0	0
21	0	0	5,000	0	(552,003)	0	0	0
22	0	0	1,042	0	(550,961)	0	0	0
23	0	0	10,000	0	(540,961)	0	0	0
24	0	0	10,000	0	(\$30,961)	0	0	0
25	0	0	0	0	(530,961)	0	0	0
26		0	0	0	(530,961)	0	0	0
27	0	0	0	0	(530,961)	0	0	0
28		0	0	0	(530,961)	0	0	0
29	0	0	0	0	(530,961)	0	0	0
30	0	0	0	0	(530,961)	0	0	0
31	0	0	0	0	(530,961)	0	0	0
Totals	0	0	206,042	0	(19,691,673)	0	0	0
				Ending Balance	(530,961)			



RATE SCHEDULES

- Every rate schedule is charged per day by charge type and zone (Production or Market)
 - FTS Firm Transport (RES, CMD)
 - TSS Transport and Storage Bundle (RES, CMD, RED, REC, INJ, WDR)
 - STS Small Customer Transport (CMD)
 - ITS Interruptible (CMD)
 - FSS Firm Storage (RED, REC, INJ, WDR)
 - FS1 Market Based Storage (REF, INJ, WDR)
 - ISS Interruptible Storage (CMD, INJ, WDR)
 - PLS Park and Loan



TRANSPORTATION CHARGE TYPES

Reservation

RES - Reservation

Billed for firm transport reservation

REA – Reservation Assignment Credit

Credit for reservation capacity released to another contract

REV – Reservation Volumetric

Capacity released volumetrically opposed to traditional reservation

RVA – Reservation Volumetric Credit

Credit for volumetric release going back to original capacity holder

MR1 – Modernization - Reservation
Billed on all RES charges at max rate

Commodity

CMD – Commodity

All chargeable deliveries, firm or interruptible

ORA - Authorized Overrun

All deliveries over contractual capacity, assessed on daily totals

MC1 – Modernization – Commodity

Surcharge billed on all max rate commodity not within confines of reservation, ORA or Max interruptible

ACA- Annual FERC Charge Recovery

Surcharge billed on all physical deliveries



STORAGE CHARGE TYPES

Reservation

RED – Reservation Deliverability

Firm charge assessed to maximum daily withdrawal quantity

RDA – Reservation Delivery Credit

Credit for released RED back to original capacity holder

REC – Reservation Capacity

Daily ending balance capacity charge

ORA – Storage Overrun

Charge assessed for daily ending balances above contractual max storage quantity

MR1 – Modernization - Reservation
Surcharge assessed to max rate RED.

Commodity

INJ - Injections

Charge on daily net injections into storage

WDR - Withdrawals

Charge on daily net withdrawals from storage

ORI - Injection Overrun

Charge on daily injections over contractually allowed amount

ORW - Withdrawal Overrun

Charge on daily withdrawals over contractually allowed amount

MC1 – Modernization - Commodity

Surcharge assessed to any storage overrun commodities



CAPACITY RELEASE

- All capacity release charges will be allocated and charged similarly to original capacity holders.
- Awarded capacity and rates will be applied to the contractual reservation volumes and charges for each contract.
- Original capacity holders will be credited the same reservation charges based on the details of the award.



DISCOUNT AGREEMENTS

- Pre-set agreement to apply a reduced reservation rate for selected capacity on a firm contract.
- If locations are indicated for reservation discounts, they must be followed, or max tariff rates will be applied for all volumes not following the terms of the discount agreement.



CAPACITY RELEASE FROM DISCOUNTS

- All capacity release contracts from discounted contracts must follow the same points or we will charge the original contract holder max tariff rates on their contract. (MR1 will also be currently applied).
- The offer screen gives the releaser the ability to select a discount indicator that makes them, as the releaser, or the replacement contract holder, as the responsible party to pay the difference between the discounted rate and the max tariff rate.



TRANSPORTATION IMBALANCES

- M & IP Contracts
 - All shipper imbalances are maintained in each zone.
 - Shippers have an IM contract (Mkt) & IP contract (Prod).
 - Monthly activity & cumulative imbalances on transport and pooling contracts roll up to the IM or IP for each shipper.

- Net Receipts vs Gross Deliveries
- Excess deliveries over receipts will show as a positive imbalance due Southern Star
- Excess receipts over deliveries will show as a negative imbalance due to the shipper (similar to storage balances).



CASHOUTS

- Southern Star calculates a monthly tolerance level for each imbalance contract.
- ♦ Tolerances for each contract are calculated at 5% of the gross deliveries for the whole month for that imbalance contract, with a floor of 1,000 DTH.
- Contracts are considered out of tolerance if imbalances are over that calculated total, whether short or long.

- Imbalance contracts that are out of tolerance for two consecutive months will be cashed out in that second month.
- Short imbalances will be sold by SSC to the shipper. Sales of short imbalances are made at calculated rates above SSC's spot price.
- Long imbalances are purchased by SSC from the shipper. Purchases of long imbalances are made below SSC's spot price.



PRIOR PERIOD ADJUSTMENTS

- Once invoices are sent, the data for that month is closed.
- If any volumes, rates or other items need to be changed for a closed month, PPA's will need to be created to correct totals in the current accounting period.
- Per tariff, we are only allowed to go back 6 months for any customer requested PPA's.



PAYMENTS/LEDGER BALANCES

- Invoices are due 10 days from Invoice Date. Payments can be made via check or wire transfer.
- All customer cumulative charge/payment balances are held in the ledger. CSI only holds data for each accounting date.
- If there is a remaining balance after the current month due date, customers will receive a statement from the Treasury Department listing line items that are still owed and included in the cumulative balance.



INVOICING CONTACT TYPES

• Each customer will have a variety of customer contact types depending on the type of role and permissions necessary. Invoices are mailed or emailed monthly to the Invoice Primary, Secondary, and OBA contacts. There can only be one Invoice Primary, but no limit to Invoice Secondary Contacts. Contacts with Invoice View permissions can log into CSI and view their invoice. If you have any questions pertaining to contact types, contact Contract Administrators, Julie Price or Drew Bittel. Only the customer's Security Administrators can make changes to any of the contact types.

Capacity Release	Confirm-After Hours	Confirm-Pri
Confirm-Sec	Contracting - Pri	Contracting - Sec
Credit Rep	Critical Notice	Invoice OBA Primary
Invoice OBA Secondary	Invoice Primary	Invoice Secondary
Invoice View Only	Measurement	Nom-After Hrs
Nom-Primary	Nom-Secondary	ОГО
Service Request Approver	Service Request Initiator	View Only General



AGENCY RELATIONSHIPS

• Customers can name another party to act as an Invoicing Agent on their behalf. The customer will determine which role(s) will be performed by the Agent.

INVOICING

Agent to receive/view invoices
Agent to pay invoices
Agent to monitor imbalances

